

# Vigor2765

## 35b Series Router

### Quick Start Guide

Version: 1.8

Firmware Version: V4.4.3.2

(For future update, please visit [DrayTek web site](#))

Date: April 12, 2024

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## Safety Instructions and Approval

<b>Safety Instructions</b>	<ul style="list-style-type: none"><li>● Read the installation guide thoroughly before you set up the router.</li><li>● The router is a complicated electronic unit that may be repaired only by authorized and qualified personnel. Do not try to open or repair the router yourself.</li><li>● Do not place the router in a damp or humid place, e.g. a bathroom.</li><li>● Do not stack the routers.</li><li>● The router should be used in a sheltered area, within a temperature range of 0 to +45 Celsius.</li><li>● Do not expose the router to direct sunlight or other heat sources. The housing and electronic components may be damaged by direct sunlight or heat sources.</li><li>● Do not deploy the cable for LAN connection outdoor to prevent electronic shock hazards.</li><li>● Do not power off the router when saving configurations or firmware upgrades. It may damage the data in a flash. Please disconnect the Internet connection on the router before powering it off when a TR-069/ACS server manages the router.</li><li>● Keep the package out of reach of children.</li><li>● When you want to dispose of the router, please follow local regulations on conservation of the environment.</li></ul>
<b>Warranty</b>	We warrant to the original end user (purchaser) that the router will be free from any defects in workmanship or materials for a period of two (2) years from the date of purchase from the dealer. Please keep your purchase receipt in a safe place as it serves as proof of date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, we will, at our discretion, repair or replace the defective products or components, without charge for either parts or labor, to whatever extent we deem necessary to restore the product to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal value, and will be offered solely at our discretion. This warranty will not apply if the product is modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions. The warranty does not cover the bundled or licensed software of other vendors. Defects which do not significantly affect the usability of the product will not be covered by the warranty. We reserve the right to revise the manual and online documentation and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.



### EU Declaration of Conformity

Hereby, DrayTek Corporation declares that the equipment type Vigor2765 is in compliance with EU EMC Directive 2014/30/EU, Low Voltage Directive 2014/35/EU and RoHS 2011/65/EU.

The full text of the EU declaration of conformity is available at the following internet address:

<https://fw.draytek.com.tw/Vigor2765/Document/CE/>

- Product name: 35b Security Router
- Model number: Vigor2765
- Manufacturer: DrayTek Corp.
- Address: No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan



### Declaration of Conformity

Hereby, DrayTek Corporation declares that the equipment type Vigor2765 is in compliance with The Electromagnetic Compatibility Regulations 2016 (SI 2016 No.1091), The Electrical Equipment (Safety) Regulations 2016 (SI 2016 No.1101), and The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (SI 2012 No. 3032).

The full text of the UKCA Declaration of Conformity is available at the following internet address:

<https://fw.draytek.com.tw/Vigor2765/Document/CE/>

- Product name: 35b Security Router
- Model number: Vigor2765
- Manufacturer: DrayTek Corp.
- Address: No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan
- Importer: CMS Distribution Ltd: Bohola Road, Kiltimagh, Co Mayo, Ireland



## Regulatory Information

### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device may accept any interference received, including interference that may cause undesired operation.

USA Local Representative	Company name	ABP International Inc.		
	Address	13988 Diplomat Drive Suite 180 Dallas TX 75234		
	ZIP Code	75234	E-mail	itadmin@abptech.com
	Contact Person	Mr. Henry N Castillo	Tel.	(972)831-1600 140

## Caution

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.



More update, please visit [www.draytek.com](http://www.draytek.com).

\*The external power supply used for each product will be model dependent.

		1	2	3	4	5	6	7	8	9	10	11	12
A	Manufacturer	CWT	CWT	CWT	CWT	CWT	APD	APD	APD	APD	MOSO	MOSO	MOSO
B	Address	No. 222, Sec. 2 Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan	No. 222, Sec. 2 Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan	No. 222, Sec. 2 Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan	No. 222, Sec. 2 Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan	No. 222, Sec. 2 Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan	No. 5, Lane 83, Lung-Sou St., Taoyuan City 330, Taiwan	No. 5, Lane 83, Lung-Sou St., Taoyuan City 330, Taiwan	No. 5, Lane 83, Lung-Sou St., Taoyuan City 330, Taiwan	No. 5, Lane 83, Lung-Sou St., Taoyuan City 330, Taiwan	Sangtai Industrial Park, Guanwai Xiaobaimang Songbai Road, Nanshan District, 518108 Shenzhen, Guangdong, China	Sangtai Industrial Park, Guanwai Xiaobaimang Songbai Road, Nanshan District, 518108 Shenzhen, Guangdong, China	Sangtai Industrial Park, Guanwai Xiaobaimang Songbai Road, Nanshan District, 518108 Shenzhen, Guangdong, China
C	Model identifier	2ABB012F UK 2ABB012F EU	2ABB018F UK 2ABB018F EU	2ABL024F UK 2ABL024F EU	2ABL030F UK 2ABL030F EU	2ABN036F UK 2ABN036F EU	WA-12M12FG WA-12M12FK	WB-18D12FG WB-18D12FK	WA-24Q12FG WA-24Q12FK	WA-36A12FG WA-36A12FK	MS-V2000R120-024Q0-GB MS-V2000R120-024Q0-DE	MSS-V2500WR120-030E0-GB MSS-V2500WR120-030E0-DE	V30-V3000R120-0-036T0-GB V30-V3000R120-0-036T0-DE
D	Input voltage	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V
E	Input AC frequency	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz
	Output voltage DC	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V
F	Output current	1.0A	1.5A	2.0A	2.5A	3.0A	1.0A	1.5A	2.0A	3.0A	2.0A	2.5A	3.0A
G	Output power	12.0W	18.0W	24.0W	30.0W	36.0W	12.0W	18.0W	24.0W	36.0W	24.0W	30.0W	36.0W
H	Average active efficiency	84.9%	86.2%	87.6%	87.8%	89.8%	83.7%	85.4%	88.6%	88.2%	87.8%	89.5%	89.3%
I	Efficiency at low load 10%	73.6%	78.0%	81.3%	83.3%	83.7%	74.5%	80.5%	86.4%	85.4%	85.4%	84.7%	87.7%
J	No-load power consumption	0.07W	0.07W	0.07W	0.07W	0.07W	0.07W	0.10W	0.07W	0.10W	0.10W	0.08W	0.10W

External power supply (Power Adapter) information. For more update, please visit [www.draytek.com](http://www.draytek.com).

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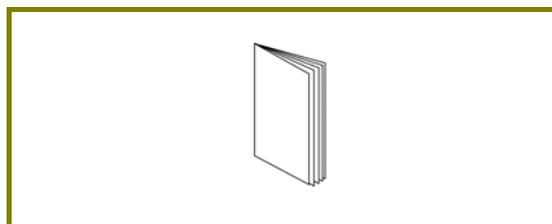
<b>1. Package Content .....</b>	<b>1</b>
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# 1. Package Content

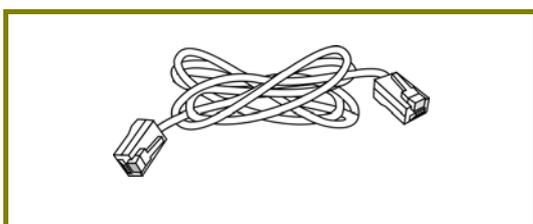
Take a look at the package content. If there is anything missed or damaged, please contact DrayTek or dealer immediately.



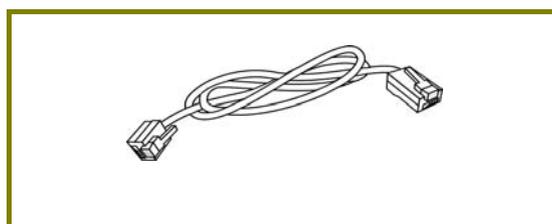
**Vigor router**



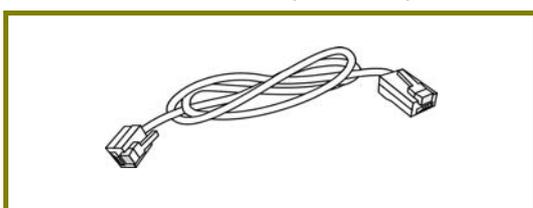
**Quick Start Guide**



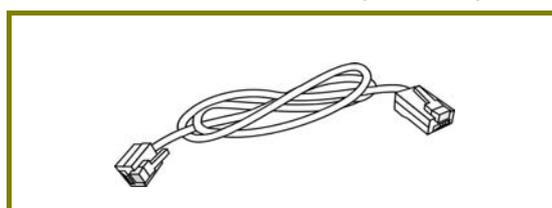
**RJ-45 Cable (Ethernet)**



**RJ-11 to RJ-11 Cable (Annex A)**

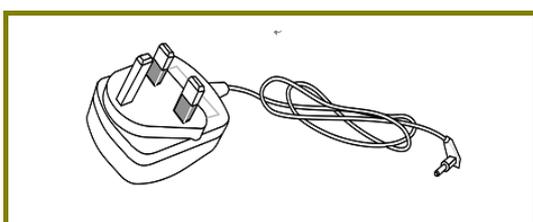


**RJ-11 to RJ-45 Cable (Annex B)**

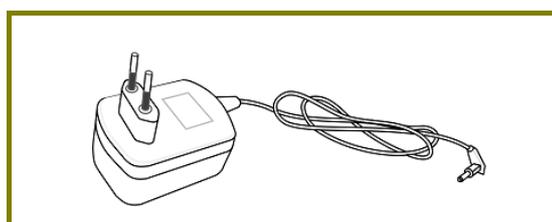


**RJ-45 to RJ-45 Cable (Annex B)**

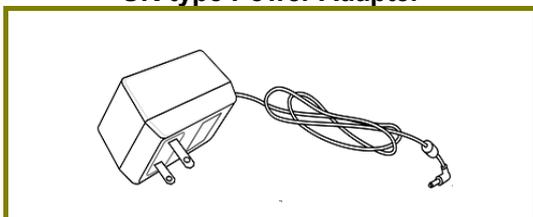
The type of the power adapter depends on the country that the router will be installed. \* The maximum power consumption is *15 Watt*.



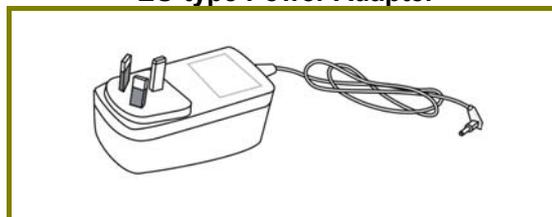
**UK-type Power Adapter**



**EU-type Power Adapter**



**USA/Taiwan-type Power Adapter**



**AU/NZ-type Power Adapter**



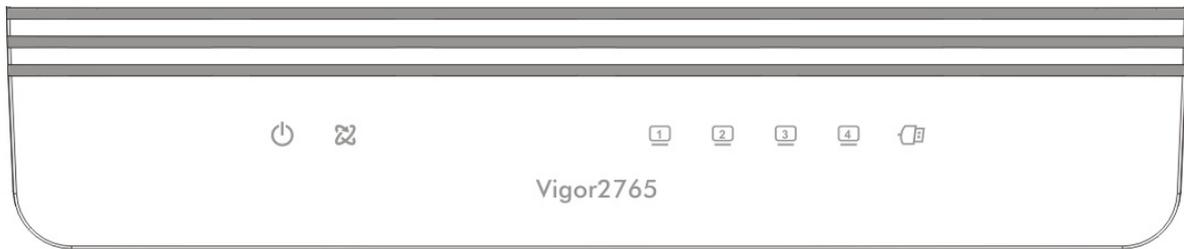
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## Note

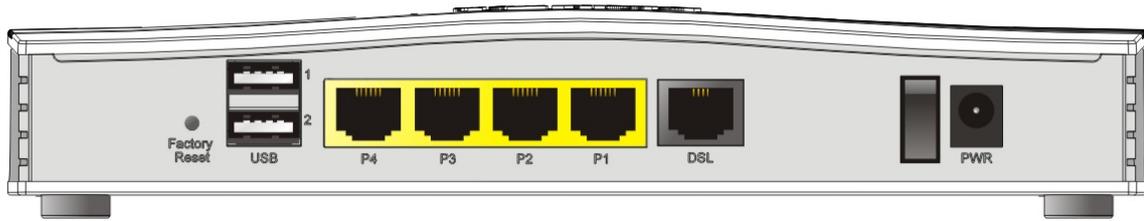
Remove the protective film from the router before use to ensure ventilation.

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## 2. Panel Explanation



LED	Status	Explanation	
 (Activity)	Blinking	The router is powered on and running normally.	
	Off	The router is powered off.	
 (DSL)	Orange	On	The DSL link up, waiting for the Internet connection.
		Blinking	Slowly - The DSL connection is ready for training. Quickly - The DSL connection is synchronizing.
	Green	On	The router is ready to access to the Internet through DSL link.
		Blinking	The data is transmitting.
 (LAN1/2/3/4)	On	The LAN port is connected.	
	Blinking	The data is transmitting.	
	Off	The LAN port is disconnected.	
 (USB)	On	A USB device is connected and active.	
	Blinking	The data is transmitting.	



Interface	Description
Factory Reset	Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration.
USB1~USB2	Connector for a USB device (for 3G/4G USB Modem or printer).
P1~P4	Connectors for local networked devices.
DSL	Connector for accessing the Internet.
I / O	Power Switch.
PWR	Connector for a power adapter.

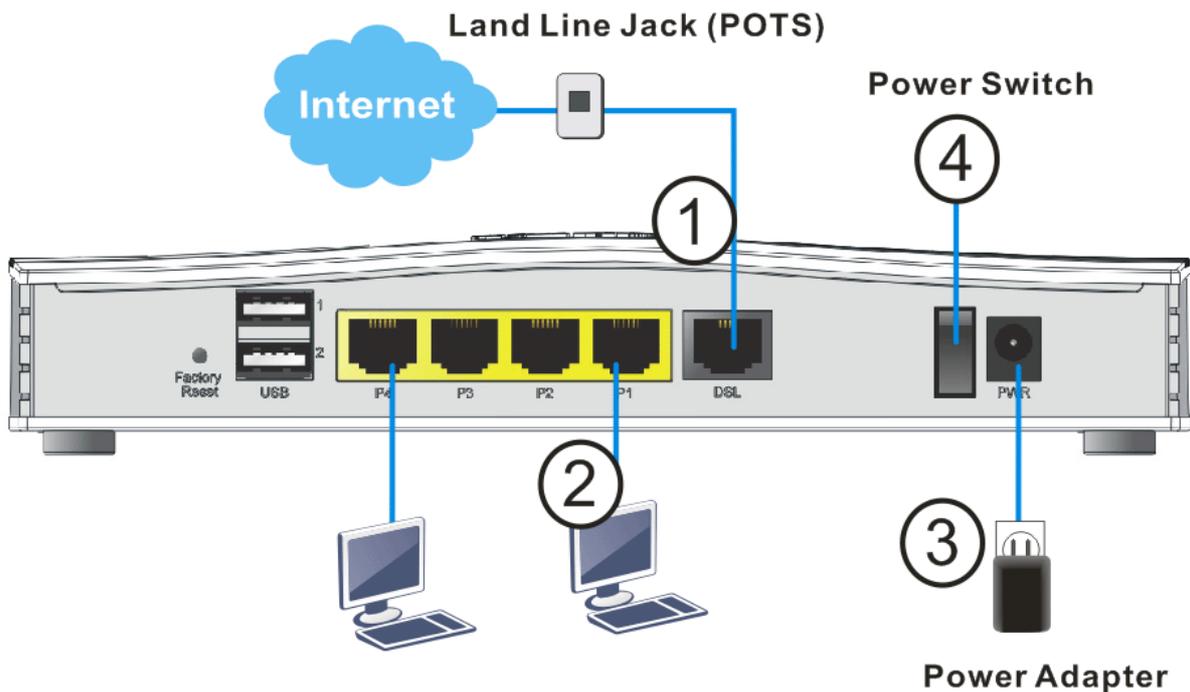
### 3. Hardware Installation

This section will guide you to install the router through hardware connection and configure the router's settings through web browser.

Before starting to configure the router, you have to connect your devices correctly.

#### 3.1 Network Connection

1. Connect the DSL interface to the land line jack with a DSL line cable.
2. Connect one port of 4-port switch to your computer with a RJ-45 cable. This device allows you to connect 4 PCs directly.
3. Connect one end of the power cord to the power port of this device. Connect the other end to the wall outlet of electricity.
4. Power on the router.
5. Check the ACT and DSL, LAN LEDs to assure network connection.

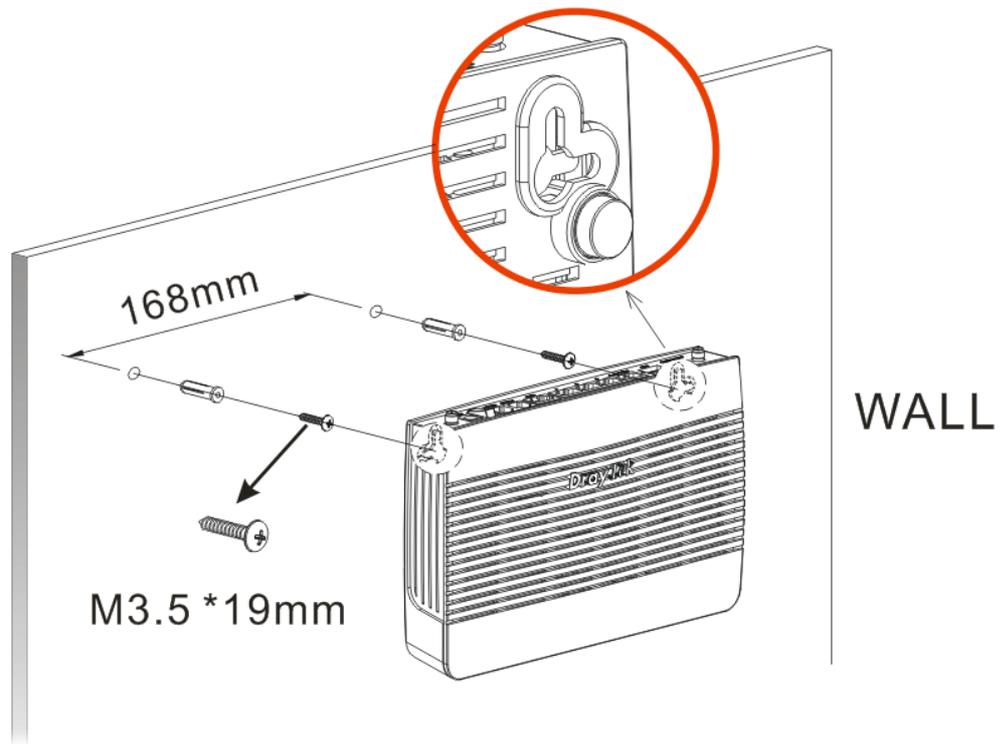


(For the detailed information of LED status, please refer to section 2.)

### 3.2 Wall-Mounted Installation

Vigor router has keyhole type mounting slots on the underside.

1. Drill two holes on the wall. The distance between the holes shall be 168mm.
2. Fit screws into the wall using the appropriate type of wall plug.
3. With the screws installed, the router can be slotted into place.



**Note**

The recommended drill diameter shall be 6.5mm (1/4").

4. When you finished about procedure, the router has been mounted on the wall firmly.

## 4. Software Configuration

To access Internet, please finish basic configuration after completing the hardware installation. Here we take Vigor2765 as an example.

The **Quick Start Wizard** is designed for you to easily set up your router for Internet access. You can directly access the **Quick Start Wizard** via Web Configurator.

Make sure your PC connects to the router correctly.



### Note

You may either simply set up your computer to get IP dynamically from the router or set up the IP address of the computer to be the same subnet as the **default IP address of Vigor router 192.168.1.1**. For the detailed information, please refer to the section - Trouble Shooting in the User's Guide.

Open a web browser on your PC and type **http://192.168.1.1**. A pop-up window will open to ask for username and password. Please type "admin/admin" as the Username/Password and click **Login**.

**DrayTek** **Vigor2765 Series**

**Login**

**Username**

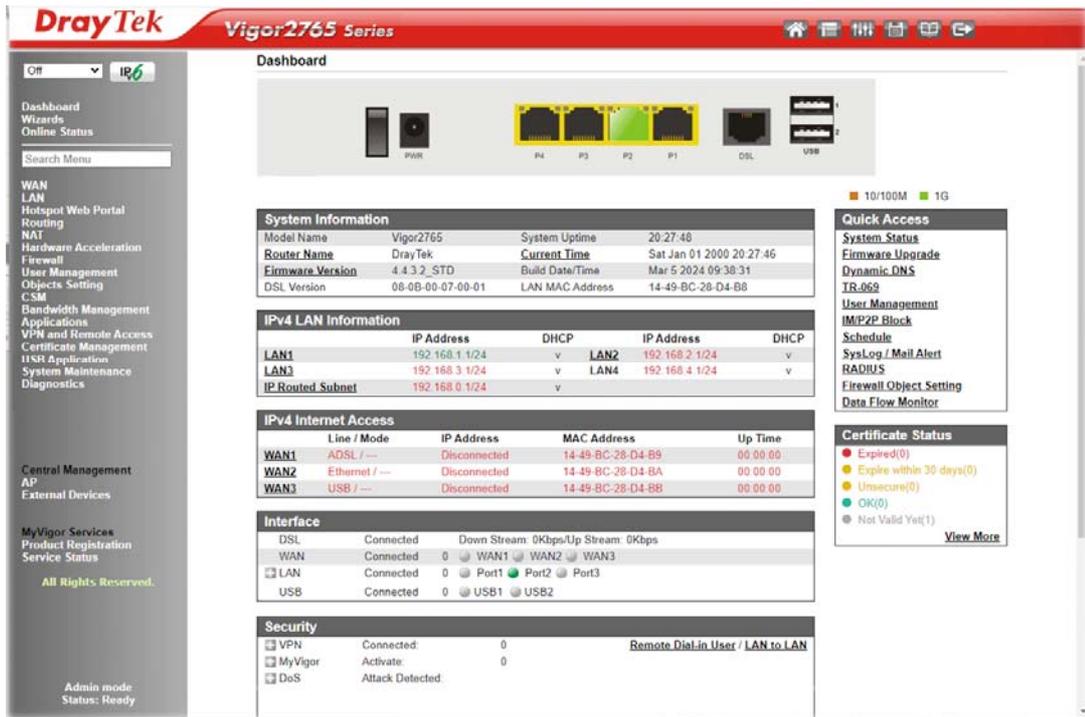
**Password**

**Login**

**Security Warning: You are logging in without encryption which is not recommended. To login securely [click here](#).**

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Now, the Main Screen will pop up. Click Wizards>>Quick Start Wizard.



**Note**

The home page will change slightly in accordance with the router you have.

The first screen of Quick Start Wizard is entering login password. After typing the password, please click Next.

**Wizards >> Quick Start Wizard**

**Enter login password**

Please enter an alpha-numeric string as your **Password** (Max 83 characters)

Old Password

New Password

Confirm Password

Password Strength: Weak **Medium** Strong

Strong password requirements:

1. Have at least one upper-case letter and one lower-case letter.
2. Including non-alphanumeric characters is a plus.

Hint: If you want to keep the password unchanged, leave the password blank and press "Next" button to skip this process.

On the next page as shown below, please select the WAN interface that you use. If DSL interface is used, please choose WAN1; if Ethernet interface is used, please choose WAN2; if 3G USB modem is used, please choose WAN3. Then click **Next** for next step. WAN1, WAN2 and WAN3 will bring up different configuration page. Here, we take **WAN1** (ADSL/VDSL2) as an example.

Quick Start Wizard

---

**WAN Interface**

WAN Interface:	WAN1
Display Name:	
Physical Mode:	ADSL / VDSL2
Physical Type:	Auto negotiation
VLAN Tag insertion (ADSL):	Disable
VLAN Tag insertion (VDSL2):	Enable
Tag value	(0~4095)
Priority	(0~7)

< Back   Next >   Finish   Cancel

On the next page as shown below, please select the appropriate protocol according to the information from your ISP. For example, you should select PPPoE mode if the ISP provides you PPPoE interface. Then click **Next** for next step.

## PPPoE/PPPoA

1. Choose **WAN1** as WAN Interface and click the **Next** button; you will get the following page.

Quick Start Wizard

---

**Connect to Internet**

**WAN 1**

Protocol	PPPoE / PPPoA
<b>For ADSL Only:</b>	
Encapsulation	PPPoE LLC/SNAP
VPI	0   Auto detect
VCI	33
Fixed IP	<input type="radio"/> Yes <input checked="" type="radio"/> No(Dynamic IP)
IP Address	
Subnet Mask	
Default Gateway	
Primary DNS	8.8.8.8
Second DNS	8.8.4.4

< Back   Next >   Finish   Cancel

2. After finished the above settings, simply click Next.

**Quick Start Wizard**

---

**Set PPPoE / PPPoA**

<b>WAN 1</b>	
Service Name (Optional)	<input type="text" value="2765"/>
Username	<input type="text" value="84005755@hinet.net"/>
Password	<input type="password" value="••••••••"/>
Confirm Password	<input type="password" value="••••••••"/>

3. Please manually enter the Username/Password provided by your ISP. Then click Next for viewing summary of such connection.

**Quick Start Wizard**

---

**Please confirm your settings:**

WAN Interface:	WAN1
Physical Mode:	ADSL / VDSL2
VPI:	1
VCI:	32
Protocol / Encapsulation:	PPPoE / LLC
Fixed IP:	No
Primary DNS:	8.8.8.8
Secondary DNS:	8.8.4.4

4. Click **Finish**. A page of **Quick Start Wizard Setup OK!!!** will appear. Then, the system status of this protocol will be shown.
5. Now, you can enjoy surfing on the Internet.

## MPoA / Static or Dynamic IP

1. Choose WAN1 as WAN Interface and click the Next button; you will get the following page.

### Quick Start Wizard

#### Connect to Internet

<b>WAN 1</b>	
Protocol	MPoA / Static or Dynamic IP ▼
<b>For ADSL Only:</b>	
Encapsulation	1483 Bridged IP LLC ▼
VPI	0 <input type="button" value="Auto detect"/>
VCI	33
Fixed IP	<input type="radio"/> Yes <input checked="" type="radio"/> No(Dynamic IP)
IP Address	<input type="text"/>
Subnet Mask	<input type="text"/>
Default Gateway	<input type="text"/>
Primary DNS	8.8.8.8
Second DNS	8.8.4.4

2. Please type in the IP address/mask/gateway information originally provided by your ISP. Then click Next for viewing summary of such connection.

### Quick Start Wizard

#### Please confirm your settings:

WAN Interface:	WAN1
Physical Mode:	ADSL / VDSL2
VPI:	1
VCI:	32
Protocol / Encapsulation:	1483 Bridge LLC
Fixed IP:	No
Primary DNS:	8.8.8.8
Secondary DNS:	8.8.4.4

3. Click Finish. A page of Quick Start Wizard Setup OK!!! will appear. Then, the system status of this protocol will be shown.
4. Now, you can enjoy surfing on the Internet.

## 5. Customer Service

If the router cannot work correctly after trying many efforts, please contact your dealer/DrayTek for further help right away. For any questions, please feel free to send e-mail to "support@draytek.com".

### Be a Registered Owner

Web registration is preferred. You can register your Vigor router via <https://myvigor.draytek.com>.

### Firmware & Tools Updates

Due to the continuous evolution of DrayTek technology, all routers will be regularly upgraded. Please consult the DrayTek web site for more information on newest firmware, tools and documents.

<https://www.draytek.com>