ANPR/ALPR CAMERAS AND SOFTWARE FOR ACCESS CONTROL

## User Manual

# Einar



## EINAR

## USER MANUAL

#### with Installation Checklist and other practical tips

Document version: 2021-11-11 Firmware version: 1.8.3

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## 1. OVERVIEW

The Einar camera has its own web interface through which you can access the camera settings, the LIVE, the PLAYBACK, the EVENTS and the SETTINGS interfaces.

## (I) Note

It is recommended to use an up-to-date web browser to access the web interface.

Accessing the web interface:

- 1. Start a browser and enter the camera IP address into the address bar of the browser.
- 2. Type the username and the password on the displayed login interface and click on [Login].

The default user account is the following:

Username: admin Password: admin

Username		
Password		
	Login	
	Login	



#### 1.1. **DEFAULT IP ADDRESS**

The camera – by default – obtains its IP address from the local DHCP server. A second link-local IP address is always present on the primary network interface.

#### 1.2. LINK-LOCAL IP ADDRESS

The link-local IP address of the camera can be calculated using the device's MAC address or serial number. The last four characters are two hexadecimal numbers that can be converted into the last two parts of a link-local address (169.254.XX.YY).

Example: the camera with the MAC address 00-19-B4-01-42-1A ends with 42 and 1A, representing the decimal values 66 and 26. The link-local address of this camera is 169.254.66.26.

#### 1.3. FINDING CAMERAS

You can find the camera on the network using the <u>AR DeviceTool</u>. Double-click on the selected camera, and the Einar camera web interface will open in the default browser.

While running, the program continuously looks for detectible cameras on the network and displays them in a list with their current IP addresses. If the camera does not appear, ensure that the firewall does not block the multicast protocol on the network and that the camera and the PC are in the same network range.



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## 2. AR DEVICE TOOL

With the AR DeviceTool, you can discover Einar cameras on the local network and upload Firmware, License and Engine files to them. Download the program here: AR DeviceTool. It runs on Windows operating system.

Upload firmware	Upload license	Upload engine	l			
Name	∧ Family	Version	Firmware	IP Address	MAC address	Upload information
ICAM-D221	EINAR	IPC-01-W	1.8.0.193	192.168.2.181	00:19:b4:00:d2:21	
ICAM-D223-PZS	EINAR	IPC-01-T	1.8.0.165	192.168.2.101	00:19:b4:00:d2:23	
ICAM-D28D	EINAR	IPC-01-WW	1.8.0.233	192.168.2.54	00:19:b4:00:d2:8d	
Devices: 3 Offline: 1	I					

#### 2.1. **FINDING CAMERAS**

Once started, the program lists the cameras detected on the local network. The camera name, product family name, type, firmware version, IP address, MAC address and brief information about the current upload process will be displayed.

The currently available cameras are marked with green color in the first column. The red color indicates a previously discovered camera that has not been available since then.

Double-click on the selected camera to open its web interface in the default browser.

Upload firmware	Upload license	Upload engine				
Name	∧ Family	Version	Firmware	IP Address	MAC address	Upload information
ICAM-D221	EINAR	IPC-01-W	1.8.0.193	192.168.2.181	00:19:b4:00:d2:21	
ICAM-D223-PZS	EINAR	IPC-01-T	1.8.0.165	192.168.2.101	00:19:b4:00:d2:23	
CAM-D28D	EINAR	IPC-01-WW	1.8.0.233	192.168.2.54	00:19:b4:00:d2:8d	
Devices: 3 Offline: 1						



## 2.2. FIRMWARE, LICENSE, AND ENGINE UPLOAD

In addition to the camera's own web interface, you can also use the AR DeviceTool to upload Firmware, License or even Engine for the selected single camera or a group of cameras using Ctrl/Shift.

U	pload firmware	Upload license	Upload engine				
	Name	∧ Family	Version	Firmware	IP Address	MAC address	Upload information
	ICAM-D221	EINAR	IPC-01-W	1.8.0.193	192.168.2.181	00:19:b4:00:d2:21	
	ICAM-D223-PZS	EINAR	IPC-01-T	1.8.0.165	192.168.2.101	00:19:b4:00:d2:23	
	ICAM-D28D	EINAR	IPC-01-WW	1.8.0.233	192.168.2.54	00:19:b4:00:d2:8d	
Devid	es: 3 Offline: 1						

Select the camera(s) you want to update and press the **Upload firmware**, **Upload License** or **Upload engine** buttons that become active.

In the window that appears, enter the username and password to access the camera, select the file you want to upload and click **Start** to start the upload.

Engine upload			-		×
Please add a user profile!			Ð		Î
User: admin	Password:	****			
EINAR engine file: Select file					
		Start		Cancel	

If you want to save the username and password to access the cameras, you can create user profiles to make uploads faster. This way, you don't have to enter IDs before each upload.

Click on "Please add a user profile!" or the "+" button and enter the required information. For further uploads, you will only need to select the user profile.

Previously created user profiles can be edited or deleted using the buttons next to the "+" button.

New Profile			-		×
Profile:	My own profile				
User:	user1				
Password:	****				
Password again:	****				
		Ok		Cancel	



## 3. OVERVIEW OF THE WEB INTERFACE

The following menu items are available on the web interface:

LIVE	PLAYBACK	EVENTS	SETTINGS	ADAPTIVE RECOGNITION

1. LIVE

Shows a live view of the camera streams.

2. PLAYBACK

Browse recordings on the configured storage device.

3. EVENTS

Browse the recorded events on the configured storage device.

4. SETTINGS

Under this menu, you can access the following options:

#### SYSTEM

- Status
- Device
- Network \_
- Security
- Storage
- 1/0
- Service

#### MEDIA

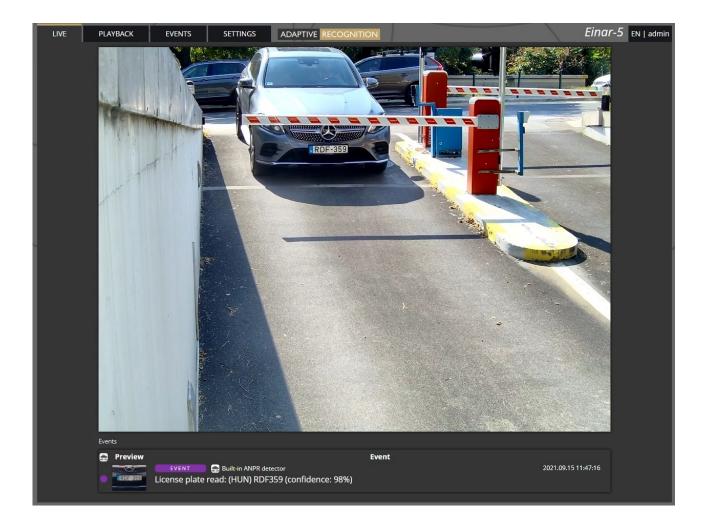
- Image
- Video
- Lens

#### **ANALYTICS**

- Settings \_
- Detectors

## 4. LIVE

After login, the interface navigates to the LIVE tab that shows a live feed of the camera streams.



## 4.1. FULL-SCREEN MODE

The camera's live stream can be displayed on full screen by clicking on the icon located in the image's bottom-right corner.



To exit from the full-screen mode, press the ESC keyboard key or click on the icon mentioned above.

#### 4.2. SAVING IMAGE

Next to the full-screen icon is the Save image icon. By clicking on it, you can save an image of the current live stream with previously selected OSD information. The CTRL + S keyboard shortcut can be used as well.



#### SWITCHING STREAM 4.3.

The Streams button is located next to the Save image icon. By clicking on it, you can select which stream will be displayed as LIVE.

	The second se	
H.264 2560x1440	Overlay	0 🗘 🙆 []

#### 4.4. **HELP**

The last icon on the right is the Help button. It brings up keyboard shortcuts on how to use and navigate the video feed. To exit from the Help OSD, press the Help button or click on "Help OSD."





## 4.5. OVERLAY

In the middle, at the bottom of the window, is the **Overlay** button. With it, you can turn on/off the OSD, and you can view the masks of the applied detectors, image information, motion data, etc.

The overlay can be displayed in LIVE and PLAYBACK mode, as well as in any submenu of the SET-TINGS menu where the video stream is visible, e.g. (7.8 Media/Images). The OSD layers come in handy for observing the internal workflow of the camera, setting up the device or troubleshooting.



## 4.6. EVENT PREVIEW

You can find the event preview section under the live stream image, displaying the notifications about the latest received events.

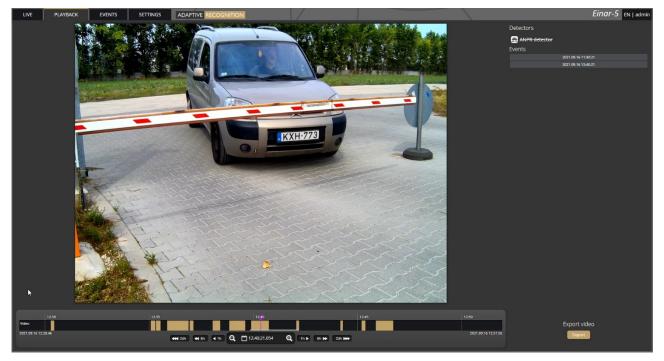
Basic events (like ANPR) are shown with a purple color and the "EVENT" text. A dark red colored "SIG-NAL" text indicates a start of a longer event that lasts for multiple frames. A long event's end is marked with the green "RESTORE" text.

Events				
4383	Preview		Event	
•		<b>RESTORE</b> Test detector Detector ended an alarm signal		2021.07.16 13:43:32
•		EVENT ANPR detector License plate read: (HUN) LLP720 (confidence: 82%)		2021.07.16 13:43:31
•	O)	EVENT S ANPR detector License plate read: (ITA) GB522VT (confidence: 79%)		2021.07.16 13:43:29
	12	SIGNAL Test detector Detector emitted an alarm signal		2021.07.16 13:43:29
•		<b>RESTORE</b> Test detector Detector ended an alarm signal		2021.07.16 13:43:24
•	NGE RYH-700	License plate read: (HUN) RYH700 (confidence: 77%)		2021.07.16 13:43:22

The list also contains the exact date and time an event was emitted. Clicking on the event's image brings up a more detailed view of that event.

## 5. PLAYBACK

You can access the PLAYBACK interface is accessible if the storage is turned on. By clicking on this tab, the recordings stored on the storage device will be listed. You can then navigate them by clicking on the timeline below the video feed.



## ( E) Note

In case the storage is turned off but the storage device is available, the previously recorded elements can be viewed and played if the storage function is switched on.



### 5.1. NAVIGATE AMONG THE RECORDINGS

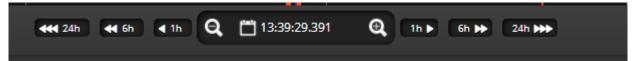
You can navigate among the recordings by using the timeline and calendar. The timeline is the black bar under the camera image. The gold bands indicate those time intervals where recordings exist. Under this section, the currently selected detectors are located. The red markers point where events have taken place.



Change the displayed timeline by clicking and holding the left mouse button and moving it to the left (backward in time) and/or to the right (forward in time). By clicking on the desired date, the timeline will skip to that point.

The displayed white stripe at the bottom of the blue or gold timeline indicates the video parts ready to be played.

In the middle of the timeline (see image above), there is a purple marker that shows where you are in the playback. Under this section, you can also see the current time of the playback.



The magnifying glasses located under the timeline are to increase (magnifying glass with + sign) or decrease (magnifying glass with – sign) the time interval found on the timeline.

In the middle of this panel, there is a calendar with which you can seek an exact date and time to play back.

The current time of the computer can be set with the "**Now**" button. After clicking on the **[Done]** button, the playback skips to the selected date.

The small image that appears when the mouse cursor is positioned over the timeline shows a preview image of the video near that location.

By moving the cursor over the video, an OSD menu appears, the functionality of which is identical to the menu located on the live stream.

To modify the playback speed, click the cogwheel on the video menu and select a speed value. This is where you have the help and the image saving options.

#### 5.2. FILTERING THE DETECTORS

You can find a list of the configured detectors and events related to them on the right side of the PLAYBACK interface.

Detectors	
🙈 ANPR detector	
Events	
2021.07.01 09:56:	57
License plate: PVA218	2021.07.01 09:58:58
License plate: PXJ341	2021.07.01 10:16:56
License plate: LEK956	2021.07.01 10:32:59
2021.07.01 11:56:	57

The events and timeline of each detector can be turned on/off by clicking on the appropriate detector button. Clicking on an event in the list navigates the playback to the event's date and time.

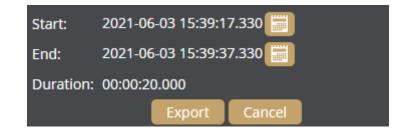
If you hover the cursor over an event located in the list, the detector related to the event is highlighted above the list. It works vice versa: by hovering the cursor over the detector, the events related to the detector will be highlighted in the list below.



## 5.3. EXPORTING THE RECORDINGS

Video clips can be saved as mp4 files and can be viewed in most modern video player applications.

The "Export" button is located in the bottom-right corner of the PLAYBACK interface. By clicking on this button, a dialog box pops up, and two gold arrows appear on the timeline.



Drag the arrows with the mouse, and click the calendar buttons next to "Start" and "End" to modify the exported time range. The duration of the video to be exported is displayed in the bottom line ("**Dura-tion**").

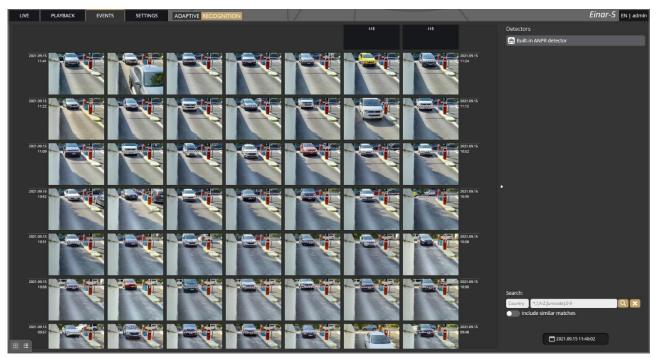
## Note You can adjust the exact time by clicking on the calendar icon.





## 6. EVENTS

You can access the EVENTS interface provided that the storage is turned on. By clicking on this tab, all events recorded by the camera will be listed.



You can navigate between the recorded events in the event browser by scrolling through them with your mouse's wheel. The events appear as small images. The latest events are at the top.

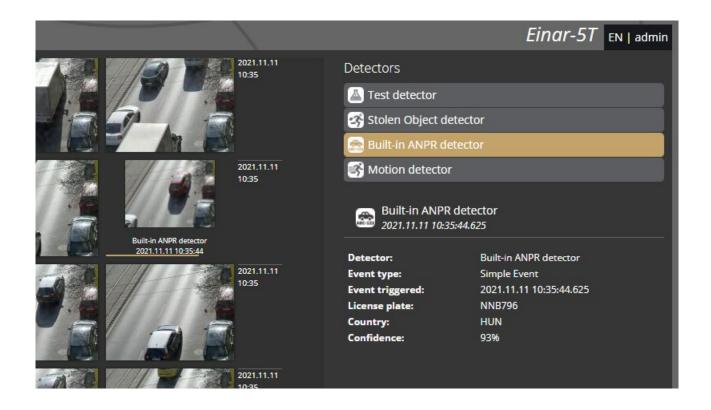


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Hovering the cursor over an event, the detector related to the event is highlighted in the list on the right. Simultaneously, a video clip of the event will be loaded and played automatically.



Clicking on an event brings up a detailed view of that event, including a video clip and any related image. The interface can be redirected to the PLAYBACK menu item by clicking on the [Show in playback] button. The data belonging to the event can be saved as a ZIP file by clicking on the [Download] button.

Built-in ANPR detector 2021.09.15 11:33:52.458		Show in playback Close
	Detector: Event type: Event triggered: License plate: Country: Confidence: Download event package Include image: Include video:	Built-in ANPR detector Simple Event 2021.09.15 11:33:52.458 RDF359 HUN 89%



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The configured detectors are displayed on the right. By moving the cursor over the detector, the events related to the detector will be highlighted in the event browser. By clicking on the detector, the display of its events can be turned on/off.



A calendar appears by clicking on the time located in the bottom-right corner. After setting the appropriate time and clicking on the [Apply] button in the calendar, the browser skips to the specified time.

Mo       Tu       We       Th       Fr       Sa       Su         26       27       28       29       30       1       2         3       4       5 $6$ 7       8       9       09       :       46       :       05         10       11       12       13       14       15       16 $15$ 0 $16$	<		Ma	y 20	021		>	,			
3       4       5       6       7       8       9       09       :       46       :       05         10       11       12       13       14       15       16         17       18       19       20       21       22       23         24       25       26       27       28       29       30         31       1       2       3       4       5       6	Мо	Tu	We	Th	Fr	Sa	Su		~	~	~
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	26		28	29	30	1	2		~		~
10       11       12       13       14       15       16         17       18       19       20       21       22       23         24       25       26       27       28       29       30         31       1       2       3       4       5       6	3	4	5	<u>6</u>	7	8	9		00	• 15	• 05
24     25     26     27     28     29     30     ➤     ➤     ➤       31     1     2     3     4     5     6	10	11	12	13	14	15	16		09	. 40	. 05
<b>31</b> 1 2 3 4 5 6	17	18	19	20	21	22	23		~	~	$\sim$
	24	25	26	27	28	29	30		≫	≫	¥
2021-05-06 09:46:05.261 Now Appl	31										
	2021-	-05-	06 0	9:46	:05.	261				Now	Appl

On ANPR-capable devices, an additional license plate search form is available. Similar license plates can be listed if the "Include similar matches" option is turned on.





## 7. SETTINGS

The SETTINGS page contains all customizable parameters of the camera.

## 7.1. SYSTEM / STATUS

On this interface, you can find a summary of the important data of the camera, the installed detectors, the operating time and the ANPR licenses.

Device			
Name:	ICAM-D223-PZST	Туре:	IPC-01-T
Description:	Intelligent IP camera	Serial:	221D223
Date & time:	2021.11.11 10:51:28	Firmware:	1.8.3.2
Storage:	Enabled	Location:	47.49312, 19.02404
License:	ANPR engine	Uptime:	1 day 13 hours 5 minutes
License key:	CARMEN SPI - 1000025		
For integrating this device check	out the <u>API documentation</u>		
Network			
Wired connection:	192.168.7.13, 169.254.210.35 (MAC: 0019b400d223)	DNS:	1.1.1.1, 8.8.8.8
Video			
Stream 1:	H.264 2560x1920, bitrate: 12000 kbit/s, 0 M-JPEG 2560x1920, bitrate: 20000 kbit/s	GOP: 5	
Stream 2:	H.264         640x480, bitrate: 6000 kbit/s, GOP           M-JPEG         640x480, bitrate: 17000 kbit/s	: 25	
Detectors			
👗 Test detector			
😚 Stolen Object detector			
📾 Built-in ANPR detector			
S Motion detector			



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## 7.2. SYSTEM / DEVICE

On the **Device** interface, you can do the following:

- Modify the name, description and location of the device
- Reboot the device remotely
- Perform a factory reset (after clicking on the button, the original manufacturer settings are restored except for the network settings)
- Set the date and time
- Upload firmware, ANPR engine and license.

General				
Device name:	ICAM-D223-PZST	Location:	47.4931	
Device description:	Intelligent IP camera			
✓ Save				
Date & time				
Device time:	2021. 11. 11. 10:51:55 📰 Sync			
Use NTP:				
NTP servers:	pool.ntp.org			
✓ Save	Add			
Maintenance				
Reboot:	Perform reboot			
Factory reset:	Perform reset			
Firmware:	Browse files		Upload firmware	
ANPR engine:	Browse files		Upload engine	
License:	Browse files		Upload license	

#### Date & time settings

The camera's current time is displayed at the **Device time** using your web browser's locale. The device time can be set manually by clicking on the **calendar icon**. You can synchronize the device to the computer time with the **Sync** button next to the calendar icon.

To automatically synchronize the time using an NTP server, turn on the "Use NTP" option and add an NTP server to the field of the NTP servers.

#### Important!

In the case of the camera being registered to the Intellio server, **do not** use NTP servers.

#### Firmware, ANPR, License update

Click [Browse files...] on the field to be modified, then select the Firmware (.ifw), ANPR (.iep) or License (.ukeys) files to be uploaded. Finally, click on the corresponding upload button.

Maintenance		
Reboot:	Perform reboot	
Factory reset:	Perform reset	
Firmware:	Browse files	Upload firmware
ANPR engine:	Browse files	Upload engine
License:	Browse files	Upload license

The update process can be interrupted by clicking on the [Cancel] button located on the panel showing the upload status.

When the upload is finished (in the case of uploading license before the update process), the camera asks a security question whether you are sure about the modification. Choosing "No" interrupts the update process, and the camera operates with the previous settings. If you opt for "Yes", the update continues. Updating and rebooting the camera may take a few minutes.

#### ]) Important!

During the update process **do not** unplug the camera.



#### 7.3. SYSTEM / NETWORK

The Network menu item hides the network settings. The IP address assigned to the camera can be static or dynamic.

Default DNS: 8.8.8.8

Settings Monitoring			
DNS servers:	1.1.1.1 X 8.8.8.8 X Add		
DNS search domain:	Add		
Default interface:	Wired connection 🐱		
✓ Save			
Interfaces			
Wired connection			
MAC address:	00:19:B4:00:D2:23	Current address	
Mode:	Static address DHCP	192.168.7.13	dhcp
Fallback to static:		169.254.210.35	static
Static address			
Address:	192.168.2.171		
Netmask:	255.255.255.0		
Gateway:	192.168.2.10		
✓ Save			

#### Fallback to static

If the device is set to DHCP, the "Fallback to static" option will be accessible. The device will use the configure fallback address when obtaining a new address from a DHCP server fails.



#### Monitoring

The Monitoring tab shows statistics of active media connections (e.g., live feeds, event stream) and lists all in- and outgoing traffic by network adapter.

Settings Mon	itoring					
Media stream	าร					
	Client	Туре	Send	Waiting	Dropped	Uptime
	192.168.9.158	RTSP	2.41 Mbit/s	0 B	0 B	7 minutes 4 seconds
÷	192.168.3.47	IVS	0 bit/s	0 B	0 B	3 minutes 24 seconds
-	192.168.3.47	IVS	14.35 Mbit/s	0 B	0 B	3 minutes 24 seconds
Interfaces						
	Interface		Send	Receive	2	
	Wired connection		16.88 Mbit/s	142.32 Kb	it/s	

#### 7.4. SYSTEM / SECURITY

In the Users database, you can perform the maintenance of the user data, like:

- Adding new users •
- Deleting users •
- Modifying the already existing user profiles •

The default user is "admin."

#### ]) Important!

To increase the security of using the device on the network, please change the default password of your account.

When adding a new user, you can set three levels of permissions:

- 1. Administrator: The administrator can access and edit all parameters of a camera.
- 2. User: The user can view but not edit the parameters of the camera. Some pages containing sensitive information may be hidden.

3. **Operator**: The operator has the same privileges as a user but can operate the camera zoom and focus (if available).

Users Sessions			
Users			
Username	Role		
admin	Administrator	Edit	Delete
user	User	Edit	Delete
New user			

#### Sessions

At Lockout policy, the maximum number of failed login attempts can be adjusted. After reaching the specified number, the device blocks that session. By default, after three failed login attempts, the camera blocks the client for a minute. Note that the number of Maximum attempts may vary between one and ten. The duration of the block can be set between 30 seconds and seven days.

The Active sessions and Blocked clients can also be seen on this tab.

Users Sessions				
Lockout policy				
The camera automatically blocks clients for repeated failed authentications. Below are the parameters for the allowed maximum attempts and the duration of the block.				
Maximum attempts: 3 🗖 🛨				
Block duration: 1 minute 🗸				
✓ Save				
Active sessions				
Client	User	Last seen		
192.168.135.232	admin	2 minutes 24 seconds		
192.168.135.232	admin	2 minutes 24 seconds		
169.254.255.248	admin	now		
192.168.135.232	admin	2 minutes 24 seconds		
Blocked clients				
Client Blocked for				
No clients are blocked				



## 7.5. SYSTEM / STORAGE

The settings related to the storage can be performed at **Storage**. After enabling the storage function, select a device under **Storage device** where the images, video streams and events are saved.

Settings Devices Event uplo	bader	
Storage device:	SD card (29.72 GB) 🗸	
Operation mode		
Storage trigger:	Event Motion Event+Motion Continuous	
Source stream:	Stream 1 Stream 2	
Video before trigger (sec):	1 🚍 🕒	+
Video after trigger (sec):	1 🔳 💭	÷
Selected detectors:	C 🔊 🖾 Test detector	
	Contraction Stolen Object detector	
	C 💮 🚘 Built-in ANPR detector	
	C S Motion detector	
✓ Save		

#### Operation mode

Under **Operation mode**, the **storage trigger** can be selected. The image sequences will be saved based on this selection.

#### () Important!

These settings only have an impact on the storage device. They do not affect the storage in the IVS.

The following can be selected as a storage trigger:

- Event: Only those image sequences will be stored which have taken place during the signaling of one of the detectors.
- Motion: When the camera detects motion, the storage process starts and finishes when the motion is over.
- Event+Motion: Storage is performed in cases of both an Event or Motion.
- Continuous: The storage function saves every frame regardless of event and motion.

#### Recordings before and after activation (seconds)

The recording time (in seconds) before and after the events can be regulated with the help of the sliders.

#### Selected detectors

It may not be necessary to record at every detector signaling. Thus, the user can select which detector signals should trigger the recording.

#### Devices

Under the Devices tab, information about the data of the SD card, the length of the recordings, the available storage, and the writing speed can be found.

Settings Devices Event uploader		
	Recorded range	
2021.07.16 16:35:52	17 hours 11 minutes	2021.07.17 09:47:30
SD card (29.72 GB)		Format
	98%	
523.34 MB free of 29.72 GB, 29.13 0	GB usable for storage	👱 20.03 MB/s 🏚 0 B/s

#### Formatting the SD card

With the "Format" button, you can format the storage unit immediately. After clicking on the [Format] button, a window pops up. Click on the [Yes] button is to start the operation. The capacity bar indicates the remaining time of the formatting process.

#### ]) Important!

The formatting deletes every data from the SD card.



#### Setting the GDS upload

Enable the upload to the GDS at "Target", then enter the required data to set the GDS server. The following fields should be defined:

- Server: Address (IPv4) of the GDS server •
- Port: Access port of the GDS server •
- Path: Access within the server •
- Table name: The name of the GDS table where the upload will be done •
- Username: Username required for the identification •
- Auto obtain user: The username can be queried automatically. The device queries the user • token, which will be the user. However, it has to be authorized manually from the GDS site by a second party.

In the Uploader status section, you can view the status and the data of the uploader.

Settings Devices E	vent uploader	
Target:	Disabled GDS HTTP POST	
GDS settings		
Server:	192.168.2.196 Port: 8888 Path:	Username: primula
Table name:	multi_event	Auto obtain user: 🛛 🦲
✓ Save		
Uploader status		
Time:	2021. 07. 17. 6:45:06	
Task:	GDS Authentication	
Progress:	0 %	
Last upload's result:	Network error	



#### Setting the HTTP(S) upload

Enable the upload to the HTTP POST at "Target", then enter the Host URL to set the HTTP event receiver.

Settings Devices Event uploader				
Ŭ	abled GDS HTTP POST			
HTTP(S) POST settings				
Host:	192.168.2.159/uploader/index.php			
Upload images:	Media content sent with: Name Name and filename			
Upload cropped images:				
Upload videos:				
✓ Save				
Uploader status				
Time:	2021. 10. 06. 12:32:19			
Task:	Waiting for events			
Progress:	0 %			
Last upload's result:	ок			

You can set which data should be uploaded in addition to the event data:

- Event image
- A cropped image of the license plate
- Video of the event.



#### 7.6. SYSTEM / IO

The I/O ports allow communication between the information processing system (in this case, the camera) and the outside world (e.g., a person, computers, alarms, barriers, etc.).

The conditions related to the information coming from the outside world to the camera and arriving through the input ports (input signals) can be adjusted by clicking the **[Edit]** button at the **Inputs** tab. When the port's active state is set to "Low", the signal is only received from a detector if the device connected to the camera sends about 0-1 VDC. When the port's active state is set to "High", then the signal is received from a detector if the device connected to the camera sends about 2-24 VDC.

Inputs Outputs		
Port	Active state	
IN_0	High	Edit
IO log		

You can also modify the Output ports at the Outputs tab.

The following parameters can be adjusted after clicking on the Edit button:

- Active state: The active state of the port. If it is "Open", the port is open when an event occurs. • If it is "Closed", the port closes when an event occurs.
- Impulse length (ms): In the case of activating the output port, the length of the active state can • be adjusted.

Inputs Outputs					
Port	Active state	Impulse length			
OUT_0	Closed	500	Edit	Activate	
Trigger configuration	on				
		Detectors		OUT_0	
👗 Test detector					
😚 Stolen Object o	letector				
🙈 Built-in ANPR d	letector				
S Motion detecto	or				
✓ Save					
IO log					



#### 7.7. SYSTEM / SERVICE

#### Webserver

Service port: The service port of the Webserver can be specified by filling in the field. •

#### RTSP

- Service port: The service port of the RTSP can be specified by filling in the field. •
- Authentication required: By selecting "Enabled", authentication is required when connecting to • the RTSP stream.

#### **SNMP**

- Service enabled: The SNMP service can be enabled or disabled. •
- Read community: Password required for the camera properties on SNMP. •
- MIB file can be downloaded from here. •

#### **UPnP**

Allow discovery: Enable or disable the device discovery provided by the UPnP protocol. •

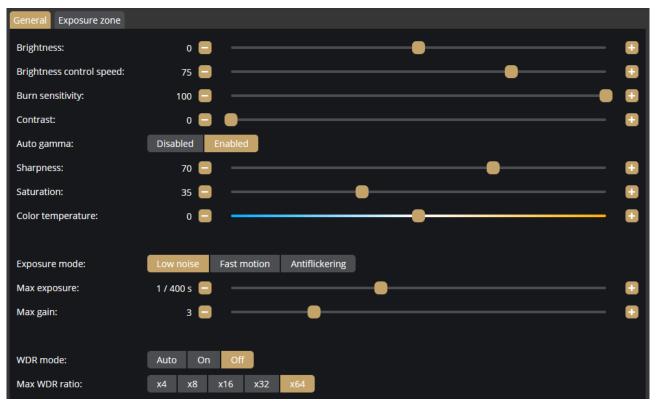
#### IVS

Service port: The service port of the IVS can be specified by filling in the field. •

Webserver			
Service port:	80		
RTSP			
Service port:	554		
Authentication required:	Disabled	Enabled	
SNMP			
Service enabled:	Disabled	Enabled	
Read community:			
UPnP			
Allow discovery:	Disabled	Enabled	
IVS			
Service port:	53539		
Save U Reset			



## 7.8. MEDIA / IMAGE



On this configuration interface, you can optimize the image quality.

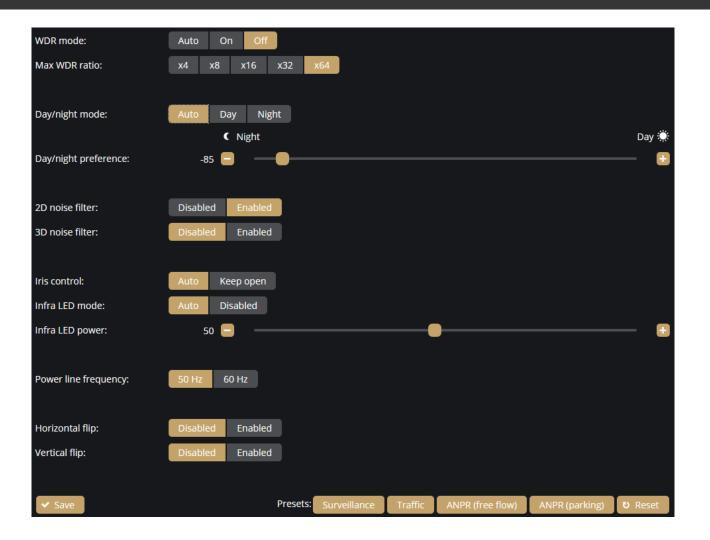
Here, the following elements can be fine-tuned:

- Brightness: It sets the image brightness.
- Brightness control speed: It sets the speed of adaptation to the changing lighting conditions (e.g., how quickly the camera can adapt to the new lighting condition if the light is switched on in a dark room).
- Burn sensitivity: The more sensitive this setting is, the fewer burned pixels appear. Note, however, that the image will be darker. (e.g., to compensate for over-illuminated and, therefore, burnt-out number plates)
- Contrast: Brightness difference between the brightest and darkest points of the image.
- Auto gamma: It increases the contrast on the darker spots of the image so that the details are more visible even in poor lighting conditions.
- Sharpness: It makes the details sharper or more blurred.
- Saturation: It defines the saturation of colors in the image.
- Color temperature: It adjusts the reddish/bluish hue of the image.
- **Exposure mode:** It sets the mode related to the selection of the exposure time.
- Max exposure: The camera cannot expose longer than the specified value.

- Max gain: The digital gain cannot be greater than the specified value. •
- WDR mode: With the Wide Dynamic Range function, you can achieve better image quality if . the camera image contains both heavily burned and dark spots. The WDR function can be turned on/off or set to automatic.
- Max WDR ratio: The WDR merges two images. One of the images adjusts the exposure time to the brighter and the other to the darker spots. Therefore, combining the two images results in fewer burned bright spots and more visible dark spots. The Max WDR ratio adjusts the maximum overlap of the two images.
- Day/night mode: Day and night mode can be chosen manually or automatically. •
- Day/night preference: A preferred setting of day or night mode can be defined, which is applied . in the case of automatic shifting.
- 2D noise filter: Noisy pixels are filtered based on the environment of a pixel. •
- **3D** noise filter: The deviation of the same pixels of frames in the sequence determines if the • image is noisy.
- Iris control: The iris can be kept open all the time or can be operated automatically. •
- Infra LED mode: The infra LED can be operated automatically or can be disabled. •
- Infra LED power: You can adjust the brightness of the infra LED. •
- Power line frequency: The power line frequency of the region where the camera is installed. It • is used to eliminate vertical flickering in artificially lit areas.
- Horizontal flip: Flips the image horizontally when enabled. .
- Vertical flip: Flips the image vertically when enabled. •



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#### Presets

You can select preset values which are calibrated to different situations. These elements are not necessarily ideal settings for all cases; they are to be considered as guidelines. They generally show acceptable image settings for certain scenarios.

These preset values are the following:

- Surveillance: General setting for basic motion detection and surveillance •
- Traffic: General setting for traffic observation •
- ANPR (free flow): Ideal for free-flow traffic license plate reading •
- ANPR (parking): Recommended for parking license plate reading •

Presets:	Survelliance	Traffic	ANPR (free flow)	ANPR (parking)
----------	--------------	---------	------------------	----------------

#### 🗐) Note

If the camera is included with on-board ANPR engine and your project does not involve parking, use free flow values.

#### **Exposure Zone**

The Exposure Zone tab allows you to draw and enable the zone(s) the image control is based on using polygons. If the area outside the expected area of license plate reading is disturbed or has an entirely different illumination and brightness, you may mask the area for license plate reading to balance the image control.

General Exposure zone		
Exposure zone:	Disabled Enabled	
Zones:	2 zones configured Clear	
✓ Save	ບ Res	et



## 7.9. MEDIA / VIDEO

When clicking on the **Video** menu item, the functions related to the video encoders are displayed. Above these, the live stream of the camera remains visible.

Stream 1 Stream 2	Sensor	
Name:	Stream 1	
Resolution:	2560x1920 🗸	
Frame rate control		
Enabled:		
Normal frame rate:	Full fps 🗸	
Reduce frame rate when:	No event or motion No event No motion Never	
Reduced frame rate:	1 sec 🗸	
Pre trigger duration:	3 🔄	÷
Post trigger duration:	3 🚍 🚽	Ð
Encoders		
H.264 M-JPEG JPEG		
Target bitrate (kbps):	10000 🗖	•
I-frame interval (GOP):	30	•
Outputs:	Itsp://192.168.7.13:554/stream/stream1         Itsp://192.168.7.13:53539/Video1/Primary	_

On this interface, the settings (name, resolution, frame rate, etc.) of **Stream 1** and **Stream 2** can be performed separately.

#### Frame rate control

It can be enabled or disabled. When it is disabled, the camera operates with maximum FPS regardless of the other settings located on this interface. After enabling it, the following functions can be set:

- Normal frame rate: The frame rate of the camera in normal state
- Condition of reducing the frame rate: The FPS can be set to be reduced upon Motion (exclusively), Event (exclusively), Motion or Event, or Never
- Reduced frame rate: Rate of the reduced frame rate
- Pre trigger duration: The length of the stored recordings before the events can be specified
- Post trigger duration: The length of the stored recordings after the events can be specified

### Encoders

You can adjust the **H.264** and the **MJPEG** versions of the streams separately, alongside defining the quality of the thumbnail images.

- Target bitrate (kbps): The bandwidth size can be adjusted.
- I-frame interval (GOP): The density of the I frames can be specified.
- Quality: The quality of the images can be specified.

### 🗐 Note

The values to be set alternate stream by stream.

MJPEG streams can be enabled or disabled separately.

### Sensor

Under the Sensor tab, you can adjust the aspect ratio to 4:3 or 16:9.

## 7.10. MEDIA / LENS

On this interface, you can fine-tune the lens of the device: the **Focus** and the **Zoom** can be customized by using the corresponding buttons.



### Autofocus

The camera possesses autofocus. The autofocus function is enabled by default, but it can be disabled on the **Settings** tab with the "**Change focus when zooming**" option. If the "**Change focus when zooming**" option is turned on, the camera starts to look for the correct value by itself to achieve the sharpest image possible. This process begins simultaneously with the zooming.

In the manual, disabled state, the autofocus can be initiated with the "AUTO" button in the Focus section.

Lens distortion correction: This setting can correct lens distortion occurring at specific zoom settings.

# 7.11. ANALYTICS / SETTINGS

### Settings

You can use the Settings tab to set the resolution and quality of the images – specified in Stream1 or Stream2 {*MEDIA / Video*} – to be assigned to events when uploading via API, GDS or HTTP.

Settings Status			
Event image source:	Stream 1 St	tream 2	
✓ Save			

### Status

The registered detectors' names, type, ID and status are displayed on the page alongside the list of detectors supported by the camera and their current/total quantity.

etectors			
Detector	Туре	ID	Stat
Test detector	Test detector	{459BD3EE-A61A-4842-3C74-DD2CB954D62F}	<b>v</b>
😚 Stolen Object detector	Stolen object detector	{3E5BC0A6-A65A-4E56-DFFA-9B4D13816E4A}	<b>v</b>
Built-in ANPR detector	ANPR detector	{8547C029-DCBD-EB4E-B9A0-EB4ACAC58D5B}	<b>v</b>
	Motion detector	{526DC4D9-D1E5-48A8-E8C0-3BEDD16CFCB5}	<u></u>
	Motion detector Currently active	{s260C409-D1E5-48A8-E8C0-3BEDD16CFCB5} Maximum supported	✓
Supported detectors Type			~ 
Supported detectors Type Fest detector		Maximum supported	
Supported detectors Type Fest detector O detector	Currently active 1	Maximum supported 16	
Motion detector  Supported detectors  Type  Test detector  O detector  Stolen object detector  Motion detector	Currently active 1 0	Maximum supported 16 1	

# 7.12. ANALYTICS / DETECTORS

You can add, modify or delete the camera detectors in this window.

The list of detectors differs by camera type except for Motion engine, which can be found on all types.

#### Motion engine and general use of masks 7.12.1.

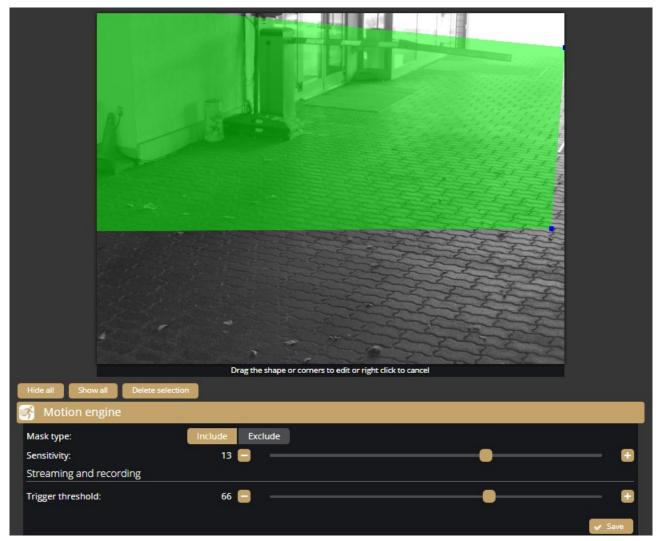
The Motion engine is a fundamental engine that regulates motion-based storage. It cannot be deleted.

### (🗉) Note

The Motion engine does not induce events; it is responsible for the setting of the motion-based recordings. As such, it can be found on all camera types.

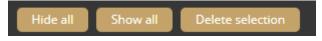
If you click on the engine, a mask can be applied to the live stream. This can be set to exclusive or inclusive with the "Masks Type" option. If the mask is set to "Include", the engine will only trigger when motion happens inside the selected area. When it is set to "Exclude", it will not trigger inside the area.

The mask can be modified by clicking on the green area.



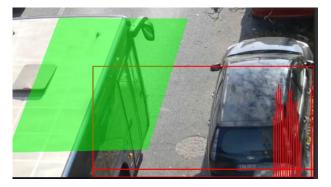


Adaptive Recognition **Nordic** Adaptive Recognition Singapore The mask can be deleted by clicking on the [Delete selection] button located under the live stream:



Sensitivity: It sets the sensitivity of the motion engine.

Trigger threshold: You can use it to define the sufficient level of motion in the image to trigger the motion engine. Further filtering can be done with the previously set sensitivity conditions to determine the degree of action intensity triggering recording. The "motion diagram" is the OSD belonging to the setting, which can provide visual assistance.



#### 7.12.2. Motion detector

The Motion detector can be used to create events based on Motion engine. The following can be adjusted on the Motion detector interface:

- Name: The name of the detector can be entered. •
- Description: To add a brief description to the detector. •
- Trigger threshold: You can use it to define the sufficient level of motion in the image to trigger • the motion detector.





### ANPR detector and ANPR engine

The ANPR detector and the ANPR engine jointly perform the reading of license plates.

### Important!

Both the detector and the engine must be present on the camera to operate the system. They are only available for cameras designed to read license plates.

### 7.12.3. ANPR engine

You can choose between the Onboard ANPR Engine running on the camera or the Carmen Cloud service for license plate recognition.

You can create a mask on the image, after which license plates will be detected only in the selected area. It is recommended to select the area where license plates are expected to appear on the image. The expected area of license plates can be plotted on the image with a polygon that contains a given number of vertices.

### Important!

Although the ANPR engine recognizes the license plates in the image, to make it work properly, the area around the license plate must be visible (front or rear of the vehicle).

In the case of Onboard ANPR, you can adjust the primary functions of the ANPR engine:

- Engine: It shows the current ANPR version and region.
- Minimum confidence: Use the slider to define what reading confidence percentage should trigger an event. A low value potentially results in more reading errors. A high value potentially leads to missed reading cases. Therefore, values between 50-70% are recommended. Check the "ANPR Status" OSD layer to see the detected license plate numbers and their confidence values and then set the desired minimum confidence level based on the results.
- Ignore same plate for (s): Set a time limit for previously-read license plates. This value determines a waiting time in seconds before the same license plate is read again.
- **Country preference:** The selected region is prioritized and read with a higher confidence value by the license plate reading system. In comparison, license plates from other regions are managed with a lower confidence value.

ANPR engine		Powered by CARMEN
Туре:	Onboard Cloud	
Engine:	7.3.13.215 EUR	
Minimum confidence:	30% 🚍 🚽 🔲	🖸
Ignore same plate for (s):	10 - +	
Country preference:	HUN	
		✓ Save

In the case of **Carmen Cloud**, the license plate recognition is not processed in the camera. Instead, images with license plates are selected in the camera and sent to the engine in the cloud for license plate recognition. A stable internet connection and a Carmen Cloud subscription are required for the license plate recognition to work in the cloud. For more information about Carmen Cloud, visit <u>https://adaptiverecognition.com/anpr-cloud/</u>.

You need to adjust the following parameters:

- Minimum confidence: Use the slider to define what reading confidence percentage should trigger an event. A low value potentially results in more reading errors. A high value potentially leads to missed reading cases. Therefore, values between **50-70%** are recommended. Check the "ANPR Status" OSD layer to see the detected license plate numbers and their confidence values and set the desired minimum confidence level based on the results.
- Ignore same plate for (s): A time limit can be set for previously-read license plates. This value determines a waiting time in seconds before the same license plate is read again.
- ANPR Cloud URL: Paste the URL you received when subscribing to the field.
- ANPR Cloud key: Enter the individual key of the subscription.

The **Status** field displays information about the operation of Carmen Cloud, e.g., successful/failed connection, upload status, expired credits, etc.

C ANPR engine		Powered by CARMEN
Туре:	Onboard Cloud	
Minimum confidence:	30% 😑 🛑 🚽	🖸
Ignore same plate for (s):	10 - +	
ANPR Cloud URL:	https://api-eu.anpr-cloud.com/free	
ANPR Cloud key:		
Status:		
		✓ Save



#### ANPR detector 7.12.4.

The ANPR detector is responsible for transmitting the events. A factory-set and non-erasable detector, the Built-in ANPR detector, is always present in the camera and generates the events of the license plate numbers detected by the ANPR Engine as soon as the camera is switched on.

### () Important!

The ANPR detector must be defined separately. The primary functions of the detector cannot be set under the ANPR detector section, but on the interface of the ANPR engine.

The following can be adjusted on the ANPR detector interface:

- Name: The name of the detector can be entered. •
- Description: To add a brief description to the detector. •
- Filter: The system can be set only to read certain license plates. •

🚵 Built-in ANPR detector							
Built-in ANPR o	detector	ļ					
Signals on licer	nse plates based on	a filter					
Disabled	Enabled						
			A Cave	Disable			
	Signals on lice		Signals on license plates based on a filter	Signals on license plates based on a filter			

You can create additional ANPR detectors in addition to the Built-in ANPR detector. For example, by enabling filters and adding license plates to them, you can activate different detectors when certain license plates are detected, thus affecting the storage of the given group, the detector's manageability, and the query.





### 7.12.5. IO detector

The IO detector detects a signal at the camera contact input and, thus, an event is generated when the input is activated. Note that no license plate recognition is performed when the input is activated.

You can adjust the following on the **IO detector** interface:

- Name: To enter the name of the detector.
- Description: A brief description can be added to the detector.
- Input port: The input receiving the signal must be selected. Currently, "IN\_0" is the only available input on the camera.

🙆 IO detector	
Name:	O detector
Description:	Signals when the selected io-port is activated
Input port:	IN_0 <b>∨</b>
	✓ Save Disable Delete

### 7.12.6. Test detector

The Test detector can be used to test the camera's upload and storage capabilities. Important: use it for testing purposes only.

The following can be adjusted on the **Test detector** interface:

- Name: The name of the detector can be entered.
- **Description:** A brief description can be added to the detector.
- Distance between events: The camera produces a test event at the set intervals.
- Signal duration: To adjust the signal length.

🚨 Test detector					
Name:	Test detector				
Description:	Test detector for generating artificial events				
Distance between events (ms):	3600000 😑				• •
Signal duration (ms):	2000 😑 📕				- 🕒
			🗸 Save	Disable	Delete

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#### Stolen Object detector 7.12.7.

This detector can be used to trigger an event when an object to be monitored moves. In addition to the settings below, you also need to mask the object in the image. The mask should surround the object to be monitored in such a way it slightly overlaps it.

The following can be adjusted on the Stolen Object detector interface:

- Name: Enter the name of the detector. •
- Description: Add a brief description to the detector. •
- Violation time: No signal is given if there is a change within the set time. •
- Confidence filter: Set the "sensitivity" of the object monitoring. •

😚 Stolen Object detector					
Name:	Stolen Object detector				
Description:	Signals when the guarded object is	stolen			
Violation time (ms):	10000				
Confidence filter:	Disabled Enabled				
Minimum confidence:	50% 😑		)		- 🗄
			🗸 Save	Disable	Delete



# 8. HOW TO USE THE EINAR CAMERA

This chapter gives you a quick overview of using Einar and what to look out for when installing and operating the camera.

## 8.1. CAMERA INSTALLATION

- 1. Mount the camera as follows (Please refer to the Install Manual):
  - a. If you want to store events in the camera, insert the microSD card.
  - b. If you want to use the camera's input and output, mount the **GPIO cable kit** to the camera.
  - c. For communication with the camera, use at least **Cat5E** outdoor shielded cable.
  - d. Use a **PoE+** rated PoE power adapter or a switch output capable of PoE+. If neither is available, you can also power the camera with 48V DC.
  - e. Mount/secure the camera firmly in its intended location.
  - f. Ground the camera, preferably using the grounding point on the camera, or at least using an FTP cable grounded at the PoE power supply end – e.g., switch – but take care not to create a ground loop.
  - g. The maximum angle of rotation and/or tilt of the camera should not exceed 25–30 degrees.
  - h. The optical axis of the camera should face the license plate of the oncoming or departing vehicle. The camera's optical axis shall be as small an angle as possible with the axis of travel of passing vehicles.
  - i. The camera should be **at least one meter above the headlights** of vehicles. If possible, it should not be accessible without an assistive device. If the camera is mounted completely unprotected outdoors, it is recommended to mount it higher to minimize the risk of water falling on the front of the camera when raining.
  - j. Use the waterproofing cap that protects the RJ45 connector included in the package.Note that the cap must be fitted to the cable before the RJ45 plug is installed.
  - k. In the image, **the license plate should be horizontal**. In extreme cases, it may be necessary to turn the mounting bracket.
  - Adjust the camera lens angle of view {*Media / Lens*} so that the characters on the license plate are at least 20–25 pixels high—but no more than 50–60 pixels. Consider whether you want to recognize license plates with small character sizes. For example,

the characters on Italian license plates are smaller than those of countries geographically further north. The easiest way to check the character size of a license plate is to display the "ANPR Status" OSD layer in Live View and look at the "**Avg. char height:**" to see the character size {*Overlay*}.

- m. Use **real, moving vehicle(s)** to test the settings; it's not enough to just show a plain license plate in front of the camera.
- Adjust the camera's direction and angle of view to make the license plate visible for at least one, but preferably two seconds with the right character size.
- 2. Find the camera on the network, then access the camera's web interface
  - a. From the MAC address of the camera, you can calculate the IP address that is always available. It is always in the format 169.254.aa.bb, where the number aa/bb is the decimal value of the last two pairs of numbers in the MAC address {*Link-Local IP Address*}. However, if a DHCP server is available on the network, the camera will also get an IP address from the DHCP server. You can access the camera from both IP addresss.
  - b. Optionally, you can use the AR Device Tool to locate the camera on your local network.
     {AR Device Tool}.
  - c. You can access the camera's web interface with the **admin/admin** username/password pair. It is strongly recommended to change the default password.
- 3. Some simple but important basic settings:
  - a. Upload the ANPR Engine and License Key to your camera {System / Device} according to the email received when you purchased the camera. Check the ANPR Engine quarterly to ensure that the camera is always running with the latest version of the engine. You will also need to update the License Key for updates after a year.
  - b. Check that the camera has the latest firmware. You can download the latest FW from ATSS. Upload it in {System / Device}.
  - c. Check/set the camera time {System / Device}.
  - d. If you haven't already done so, adjust the camera **angle of view** and take into consideration the character sizes as well (see point (1) in this chapter and *Media / Lens*).
  - e. Set the appropriate Image presets for your installation {Media / Image}.
  - f. With the above steps and the default camera settings, you will get **license plate reading results**. These events will be listed in the Live interface below the live image.
- 4. Fine-tuning

Besides checking everything in the Settings menu, there are a few settings that, in addition to the above, are particularly recommended to check/fine-tune to achieve above-average license plate recognition accuracy.

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- a. Set the **Image settings** parameters to as perfect as possible. Take into account the location you are observing and, most importantly, make sure the number plates are legible. Check the good visibility of the license plates for a few days after the camera installation, during the day, night and sunrise/sunset times of the day. Repeat the process later to adjust for the different seasonal changes.
- b. Check the resolution of the camera. You may need to increase the bandwidth of the video stream {*Media / Video*}.
- c. Check the settings of the **ANPR engine** {*ANPR engine*}. Lowering the minimum confidence parameter will increase the chance of misreading license plates but will also reduce the probability of missing an unrecognized plate.
- d. Set the **country** where the camera is installed so that in the case of a type/country code engine, you increase the priority of the license plate numbers of that country {*ANPR engine*}.
- e. Draw the area on the picture where you expect to see number plates using a mask. This will increase the possibility of speeding up the number plate recognition, and cars parked/passing by in an undesirable place will not trigger an event. {*ANPR engine*}.
- f. During the setup, testing and checking of the operation, it is recommended to display the necessary OSD layer(s) to get technical feedback about the camera's internal operation, changes of image parameters, etc. We suggest displaying the General/ANPR Status and General/Image properties layers during camera setup {*Overlay*}. Also, display these captions during playback and reduce the playback speed to facilitate more accurate evaluation.

## 8.2. USING EINAR CAMERA

Below you will find some possibilities for creating access control with Einar and some other options for using the camera. A suitable combination of the following can also be implemented.

### 8.2.1. Standalone operation with onboard ANPR

The camera itself manages an access point. It activates its output when it recognizes the license plates registered in the camera to give an opening command, e.g., to a barrier. Einar stores events, which can be retrieved, downloaded and exported via the camera's own web interface. In addition to local storage on an SD card, it is also possible to configure an optional HTTP or GDS server for event upload.

The necessary devices and the most important, specific settings are as follows:

- microSD card
- GPIO cable kit
- Carmen ANPR Engine and License in Einar camera
- ANPR detector with filter enabled. (Registering license plate numbers in "Allowed license plate" field)
- A properly configured HTTP or GDS server (if required).

### 8.2.2. Standalone operation with Carmen Cloud

The camera itself manages an access point. It activates its output when it recognizes the number plates registered in the camera to give an opening command, e.g., to a barrier. Einar stores events, which can be retrieved, downloaded and exported via the camera's own web interface. In addition to local storage on an SD card, it is also possible to configure an optional HTTP or GDS server for event upload. The number plates are detected in the camera, but the number plates are recognized in Carmen Cloud.

The necessary devices and the most important, specific settings are as follows:

- Stable internet connection
- microSD card
- GPIO cable kit
- Einar camera without ANPR Engine and License
- Carmen Cloud subscription
- ANPR detector with filter enabled. (Registering license plate numbers in "Allowed license plate" field)
- A properly configured HTTP or GDS server (if required).

### 8.2.3. Integrated operation with 3<sup>rd</sup> party software

By mounting the camera at an access point, the camera uses its own API to allow the system integrator to connect the camera to the system integrator's own software. If required, the I/O can be used on the camera, or the system integrator can use its own software IO hardware.

The following data is available:

- live video stream,
- still image,
- query the input port status
- output port control

- current event data
- stored events data
- event video, event image, license plate coordinate.

The necessary devices and the most important, specific settings are as follows:

- Stable internet connection (if necessary)
- microSD card \_
- GPIO cable kit (if necessary)
- Onboard ANPR or Carmen Cloud subscription
- A properly configured HTTP or GDS server (if required).

#### 8.2.4. Integrated operation with ParkIT System

The camera provides video stream and motion information to the ParkIT System software. License plate recognition is processed within the ParkIT System on the server's side. The possible trigger source is transmitted from the camera input to the ParkIT System, then the open command is sent by the ParkIT System to the camera output. The IO management can be done via other (e.g., Moxa) devices as well.

ParkIT System installation manuals can be found in ATSS.

The necessary devices and the most important, specific settings are as follows:

- GPIO cable kit (if necessary) \_
- Einar camera without ANPR License & Engine
- Einar FW at least v1.8.2
- ParkIT System software and License, Carmen NNC, License, Engine and server PC



# **Contact Information**

Headquarters: Adaptive Recognition, Hungary Inc. Alkotás utca 41. HU-1123 Budapest, Hungary Phone: +3612019650 Fax: +36 1 201 9651 Web: adaptiverecognition.com

Service Address: Adaptive Recognition, Hungary Inc. Ipari Park HRSZ1113/1 HU-2074 Perbál, Hungary Phone: +36 1 2019650 E-mail: rmarequest@adaptiverecognition.com

AR Technical Support System (ATSS) is designed to provide you with the fastest and most proficient assistance, so you can quickly get back to business.

Information regarding hardware, software, manuals and FAQ are easily accessible for customers who previously registered to enter the dedicated ATSS site. Besides offering assistance, the site is also designed to provide maximum protection while managing your business information and the technical solutions utilized.

### New User

If this is your first online support request, please create an account by clicking on this link.

**Returning User** 

All registered ATSS customers receive a personal access link via email. If you previously received a confirmation message from ATSS, it contains the embedded link that allows you to securely enter the support site.

If you need assistance with login or registration, please contact <u>atsshelp@adaptiverecognition.com</u> for help.

