

User's Manual Label Printer

Rev. 1.00

SLP-T400II / T400IIE SLP-T403II / T403IIE



http://www.bixolon.com

■ Table of Contents

* Manual Information & Usage Precautions				
1. Content Confirmation	7			
2. Product Part Names	8			
3. Installation & Usage	10			
3-1 Power Connection	10			
3-2 Interface Cable Connection				
3-3 Paper Installation				
3-4 Ribbon Installation	13			
3-5 LED Display	17			
3-6 Test printing	19			
4. Self-Test	20			
5. Detailed features	21			
5-1 Printer setting using utility program	21			
5-2 Stand-alone Configuration Mode				
5-3 Pause/Cancel	23			
5-4 Media Calibration	24			
5-5 Smart Media Detection	25			
5-6 Auto Calibration Mode 1	25			
5-7 Auto Calibration Mode 2				
5-8 Manual Calibration Mode	27			
5-9 Cover Closing Mode				
5-10 Data Dump Mode				
5-11 Factory Reset	29			
5-12 The Peel-Off	29			
5-13 Using Fan-Fold Paper	31			
5-14 Auto Cutter				
6. Cleaning Head				
6-1 Cleaning Head				
6-2 Cleaning Sensors, Roller or/and Paper Path	34			
7. Appendix	35			
7-1 Specifications				
7-2 Certification				
7-3 Label Types				

Manual Information

This user manual contains basic information for product usage as well as for emergency measures that may be required.

* The following separate manuals provide more detailed content on various technological issues and areas.

1. Windows Driver Manual

This manual provides information on the installation instructions and main functions of the Windows Driver.

2. Unified Label Printer Utility Manual

This manual provides information on the usage of software for function selection of this product, operating condition modification, etc.

3. Programming (SLCS) Manual

This manual provides information on label printer commands.

4. True Font Downloader Manual

This manual provides information on the usage of the font downloader that can download True Fonts and facilitate their usage as Device Fonts.

5. Ethernet interface Manual

This manual provides information on the configuration and usage of Ethernet interface.

6. Label design program Manual

This manual provides information on the usage of the Windows PC program that can make labels by adding text, graphics, or barcodes at desired positions.

We at BIXOLON maintain ongoing efforts to enhance and upgrade the functions and quality of all our products. In following, product specifications and/or user manual content may be changed without prior notice.

Safety Precautions

In using the present appliance, please keep the following safety regulations in order to prevent any hazard or material damage.



WARNING

Violating following instructions can cause serious injury or death.



CAUTION

Violating following instructions can cause slight wound or damage the appliance.



Other Precautions

The copyright for this user manual and various other manuals is property of the BIXOLON Co., Ltd. Any copying or conversion into electronic firm and saving of this material without the express written permission of BIXOLON Co., Ltd. is strictly prohibited.

Use of the information contained in this manual is not subject to any patent liability. This manual has been prepared with utmost care and attention to detail but may contain certain errors and/or omissions.

BIXOLON Co., Ltd. is not legally liable for any damages resulting from the use of the information in this manual.

BIXOLON Co., Ltd. and its affiliates are not legally liable (United States excluded) for any damages, loss, costs, and/or expenses that result from the breakdown, malfunction, and/or misuse of the product due to violation or neglect of the operation and maintenance information and instructions provided by the BIXOLON Co., Ltd., as well as from the unauthorized alteration, repair, and/or modification of the product by the user and/or third party.

BIXOLON Co., Ltd. is not legally liable for any damages and/or issues resulting from the use of options and/or parts that are not authentic BIXOLON products or authorized products.

1. Content Confirmation

The following items should all be contained in the printer package.

Contact the dealer from which the purchase was made if any item is damaged and/or missing.



2. Product Part Names





3. Installation & Usage

3-1 Power Connection

Connect power to the printer as shown below.



- 1) Turn off the printer power switch.
- 2) Check to see that the AC adapter voltage matches that of the power source.
- 3) Connect the AC adapter jack to the printer power connector.
- 4) Connect the power cord to the AC adapter.
- 5) Connect the power cord to a power source/outlet.

3-2 Interface Cable Connection

Connect the interface cable as shown below.

This printer supports the following communications interface standards.

- RS-232C (Serial)
- IEEE1284 (Parallel)
- USB
- Ethernet
- WLAN Dongle (USB Dongle is an optional item sold separately)



or LAN (Ethernet) Cable

- 1) Turn off the power switch.
- 2) Connect the communication cable to the printer communication port to be used.
 - For a Serial cable, secure by tightening the screws on both sides.
 - For a Parallel cable, secure by fastening the clips on both sides.
 - Connect USB cable when using USB interface.
 - Connect LAN cable when using Ethernet interface.
 - Connect USB dongle when using WLAN.

3-3 Paper Installation

1) Open the Paper Cover.



3) Open the Ribbon Assembly and spread the paper guide.

2) Spread the paper holder and insert paper as shown.



 Adjust the paper guide to the width of the paper and close the Ribbon Assembly. (keep note of paper printing direction)

¢

Paper Guide

Ribbon Assembly





5) Close the Paper Cover.

3-4 Ribbon Installation

3-4-1 Type of Ribbon

- 1) Type by Film Coating Location
 - Take note before ribbon purchase that only ribbons facing outward can be used.



% Note

- Follow the procedure described below to determine the coating surface of the ribbon.
- Ribbon test using adhesive material
 - Perform contact test in order to determine which side is coated if there are useable labels.
- · Complete the following steps to carry out the contact test
 - Remove the liner from the label
 - Put a piece of adhesive surface of the label on the outer/inner surface of the ribbon, and apply pressure.
 - Remove the label from the ribbon
 - Check whether adhesive surface of the label is stained by black ink ribbon.
- 2) Type by Roll Core
 - This printer can be used to one-inch or half-inch core ribbon.
 - For a 1-inch core, a roll core must be used.
 - The holder ribbon and roll core of the fully used ribbon must be reused. Do not discard.





- 3-4-2 Inserting a One-Inch Core Ribbon
- 1) Insert the Holder ribbon into the core and ribbon. (keep note of ribbon printing direction)



2) Open the ribbon assembly and insert the ribbon and core by pushing from left to right.



- 4) Press the Close area to shut the ribbon assembly.
- 3-4-3 Inserting a Half-Inch Core Ribbon
- Open the ribbon assembly and insert the ribbon and core by pushing from left to right. (keep note of ribbon printing direction)



3) Apply tape to the coiling portion of the ribbon.



2) Apply tape to the coiling portion of the ribbon.





3-4-4 Knob Adjustment by Ribbon Length

Ribbon lengths of 74m, 100m (0.5" core), and 300m (1" core) can all be used with this product. Adjust the knob accurately according to the ribbon length (74 \sim 300 m). Exercise care as print quality and operation can be affected.

- The product is shipped with a default setting for a ribbon length of 300m (1" core). To use a 74m (0.5" core) ribbon, adjust (rotate) the knob in the direction of 74m prior to use.
- When the cover is outside the knob as shown in the image, the ribbon length is set to 74m. If the cover is inside the knob as shown in Image B, the ribbon length is set to 300m.







Image -B (300m)

- Knob Adjustment
- Grasp the ribbon while it is fitted and rotate the knob as shown in the image.



3-4-5 Narrow Ribbon Installation

When using ribbons of widths of 110mm or lower, install in a centered position on the holder ribbon.



- 3-4-6 Ribbon Removal
- 1) Use a knife or other sharp-edged object to cut the ribbon. (Take care not to injure hands)
- 2) Open the ribbon assembly and remove the ribbon and core by pushing from left to right.
- 3) Detach the ribbon holder from the ribbon and core.



3-4-7 Ribbon Sensor Activation

Ribbon detection sensor is disabled by default factory settings. Check the settings related to ribbon detection sensor if printing does not stop when the printer is out of ribbon or ribbon is broken.

* Ribbon detection sensor can be enabled by command control. And default setting can be changed by Unified Label Utility.

※ CAUTION

- 1. When replacing a ribbon, keep affixed the core of the fully used ribbon to the ribbon coiling portion on the other side and do not discard as its use is required.
- 2. As the ribbon holder is required for continuous use, make sure not to misplace it.

3-5 LED Display



3-5-1 Button Operations

Printer state	Button				
before	Feed/	Pause	Operation procedure	Printer operation mode	
operation	Cancel				
Power OFF	Depress	-	 Apply power while depressing the button. Hold the button for about five seconds. 	Self-test Printing Mode.	
Power OFF	Depress	Depress	 Apply power while depressing the button. Hold the button for about five seconds. 	Automatic Calibration Mode 1	
Print Standby	Depress	-	 Depress the button softly and release it immediately 	Feed Mode	
Print Standby	-	Depress	 Depress the button for two seconds and continue to hold 	Printer Setting Mode	
During printing	Depress	-	 Depress the button softly and release it immediately 	Print Cancel Mode	
During printing	-	Depress	 Depress the button softly and release it immediately 	Print Pause Mode	

3-5-2 LED indicator for various printer status	ses
--	-----

LED 1		LED 2		Driptor Status	
Color	Status	Color	Status	T TINET Status	
Green	On	Green	On	Print standby mode	Print standby mode
Red	On	Red	On	Error mode	Ribbon is not detected
Red	On	Orange	On	Error mode	Paper jam (gap/black mark is not recognized)
Red	On	Green	Blink	Error mode	Printer head overheating
Red	On	Red	Blink	Error mode	Cover open
Red	On	Orange	Blink	Error mode	No paper
Red	On	-	Off	Error mode	Media calibration failure
Red	Blink	Red	Blink	Error mode	Auto-Cutter error
Orange	On	Orange	On	Mode switching notification	Mode switching notification
-	Off	Red	On	Wait for input	Wait for button input in Automatic Calibration Mode 1
Green	Blink	Red	On	Wait for input	Print is paused temporarily. Wait for button input
Green	Blink	Green	Blink	Wait for input	Cover Close Mode. Wait for button input
Green	On	Red	Blink	Wait for input	Print Cancel Mode. Wait for button input

3-6 Test printing

- 3-6-1 Printing using Windows driver
- 1) Install the Windows driver. Refer to the "Windows driver manual" in the CD for the installation procedure.
- 2) Set the "port" of Windows driver to the appropriate interface to be used. Refer to the "Ethernet interface user's manual" in the CD when using Ethernet interface.
- 3) Print the test page using the "Print test page" function of Windows driver.
- 3-6-2 Printing using label design program
 - The label design program is included in the separate CD.
- 1) Install the label design program.
- 2) Refer to the "Label Design Program Manual" included in the CD and set the interface.
- 3) Print the test page after designing a label.

4. Self-Test

The self-test checks whether the printer has any problems.

- Firmware version, printer configuration information, printing quality checking pattern, and peripheral configuration information, etc.

Users cannot perform this procedure if using the printer's label peel-off option. If the printer does not function properly, contact an authorized dealer.

The self-test checks the following;

- 1) Make sure that the paper roll has been installed properly.
- 2) Turn on the power while holding down the FEED button. The self-test begins.
- 3) Turn on the power while depressing the feed button then self-test will begin. (Hold the button for about five seconds)



5. Detailed features

5-1 Printer setting using utility program

Various printer settings can be changed using the utility program (Unified Label Utility).

Functions that can be used with the utility program are as follows.

1) Serial communication settings

Handshake, Stop bit, Data bit, Parity, and Baud rate can be configured.

- 2) Basic printer settings Paper size, printing speed and density, paper type, and use of ribbon can be configured.
- 3) Language setting Code page can be configured.
- 4) Media sensor manual calibration function This function can be used to detect special type or special material paper that is not detected through automatic calibration function. Refer to M Manual Calibration page for more details
- 5) Other functions for printer test are also provided.

Refer to the United Label Printer Utility Manual contained in the CD for more detailed information.

() ()	SLP-T400II OSLP-T403II	User Setting			
Interface Type	Parallel @USB Ethernet		Configure Printer Setting		
Communication	Setting		Configure Print Quality		
I PT Port	IPT1:		Jser Setting Manager	1110	
COM Port	COM1:		Serial Basic Advanced	Real-Time Clock Lan	guage
Baud Rate	115200 👻	Printer To	Serial Communication S	Setting	
Data Bits	8		Baudrate :	115200	•
Parity	None		Data Length :	8	
Stop Bits	1		Parity:	None	•
IP	192 . 168 . 100 . 185		Stop Bit :	1	~
Port	9100		Protocol mode :	DTR/DSR	•
	Connect Disconnect				
			Default Setting	Get	Set
		Copyright			

5-2 Stand-alone Configuration Mode

Various modes can be executed using buttons and LED only.

5-2-1 How to start stand-alone configuration mode

- The printer mode is set to Printer Setting Mode when the Pause button is depressed for two seconds while in Print Standby Mode.
- Both LEDs change to orange color and a short buzzer sound will be produced, and the printer enters into this mode.
- When the printer enters into this mode, the status of LED 1 and LED 2 are changed sequentially.
- When the Feed button is depressed at specific LED color combination, the corresponding printer operation will be selected.

Sequence	LEC) 1	LED 2		Drinter exerction
number	Color	Status	Color	Status	
1			Green	Blink four times	Configuration Printing
2	Green	On	Orange	Blink four times	Factory Reset
3			Red	Blink four times	Data Dump Mode
4			Green	Blink four times	Auto Calibration Mode 2
5	Orange	On	Orange	Blink four times	-
6			Red	Blink four times	-
7			Green	Blink four times	-
8	Red	On	Orange	Blink four times	-
9			Red	Blink four times	-

5-2-2 List of supported functions

5-3 Pause/Cancel

During multiple-page print jobs, the Pause and Cancel button can be used to temporarily cease printing and cancel the print job altogether, respectively.



- 5-3-1 Pause/Resume Function
- 1) When printing labels, pressing the Pause button
- 2) The printer will pause after finishing the current label printing and the status of LED will be as follows.
 - LED 1: Green Blink
 - LED 2: Red On
- 3) While the print job is paused, press the Pause button again to resume printing.
- 5-3-2 Print Cancellation
- 1) During label printing and/or pause mode, pressing the Cancel button enters the print cancellation mode.
- 2) The following processes occur in the print cancellation mode.
 - All label printing cancelled
 - All data received in the printer communications buffer deleted.
 - All received data deleted.
- 3) The LED Status in the print cancellation mode can be as follows.
 - LED 1: Green On
 - LED 2: Red Blinking
- 4) While in the print cancellation mode, press the Cancel button again to return to print standby mode.

5-4 Media Calibration

This printer has been designed to recognize the gaps with most print papers, but sometimes it may not recognize the gap and keep feeding paper if a special type of paper is used. In this case, run Media Calibration function so that the printer can recognize the gap. BIXOLON printer provides various media calibration methods in order to accommodate various special paper types.

5-4-1 About media calibration

- This function is for adjusting the sensitivity of the paper detection sensor for accurate printing position control and measuring actual length of paper.
- Sensor sensitivity adjustment
 - The purpose is to detect the identifier (gap/black mark/groove) of installed label printer
- Paper length measurement
 - Accurate length is required to rotate the printing orientation.
 - The purpose is to detect the change of paper type.
- 5-4-2 When is media calibration required?
 - When the printer is installed first time
 - When the newly installed paper is a different paper type
 - When printer position is not accurate or printer does not stop in the right position
- 5-4-3 How to perform media calibration
 - The following four methods of media calibration can be used depending on the conditions.
 - Smart Media Detection
 - Auto Calibration Mode 1
 - Auto Calibration Mode 2
 - Manual Calibration Mode
 - Why are several calibration methods provided?
 - Multiple labels should be scanned for media calibration and more accurate sensitivity calibration can be performed when more labels are scanned.
 - The number of labels to scan for sensor sensitivity adjustment depends on various conditions such as label paper material, color, surface status, thickness, gap length, pre-printed pattern, etc.
 - Four different media calibration modes are provided for compromise between prevention of excessive use of paper and accuracy of sensor sensitivity adjustment.
 - Smart Media Detection or Automatic Calibration Mode 1 that adjusts the sensor sensitivity with minimum paper scanning should be enough for most label papers.
 - Try various methods in order of Smart Media Detection → Automatic Calibration
 Mode 1 → Automatic Calibration Mode 2 → Manual Calibration Mode.

5-5 Smart Media Detection

- Printer executes this function when necessary without user input and media configuration can be completed with Smart Media Detection function for most print papers.
- Papers with gap and black mark can be identified without separate settings.
- $3 \sim 5$ pages of labels will be used depending on the type of paper.
- Smart Media Detection function is executed in the followings cases
 - When the printer is installed first time, it is executed through Feed button or print command.
 - When change paper length is detected during feeding or printing.
 - When the paper type entered by command is different from the configured paper type.
 - After reset with factory settings
- Smart Media Detection function will be turned off after setting the sensor sensitivity using Automatic Calibration Mode or Manual Media Calibration mode, and it will be enabled again after resetting the printer with factory settings.

5-6 Auto Calibration Mode 1

Use this mode when paper is not detected correctly with Smart Media Detection function.

Paper type (gap or black mark) is identified automatically.

The printer will enter error mode if paper detection fails after feeding up to 1 meter of paper. Error mode can be released by opening and closing the cover.

Use Automatic Calibration Mode 2 or Manual Calibration Mode if paper detection fails in this mode.

- 5-6-1 Procedure to run the calibration
- 1) Check whether paper is installed correctly
- 2) Turn off the power.
- 3) Turn on the power while depressing the Pause button and Feed button simultaneously.
- 4) Release the buttons when both LEDs change to orange color in about five seconds.
 - LED1 will change to green and LED2 will change to red.
- 5) Depress the Pause button to go back to Print Standby Mode without setting the paper.
- 6) Depress the Feed button to start Smart Media Detection.
- 7) The printer will enter Print Standby Mode automatically if there is no button input for three seconds.

5-7 Auto Calibration Mode 2

Media type is configured after feeding one meter of paper for accurate paper detection in this mode.

Paper type (gap or black mark) is identified automatically.

The printer enters error mode if paper detection fails. Error mode can be released by opening and closing the cover.

Try Manual Calibration mode if paper detection fails in this mode.

Smart Media Detection will be disabled if paper detection is successful in this mode.

- 5-7-1 Procedure to run calibration
- 1) Depress the Pause button for two seconds during Print Standby Mode.
- 2) Both LEDs will change to orange color and buzzer sound will be produced, and the printer will be set to Stand-along Configuration Mode.
- Depress the Feed button at fourth LED sequence in 5-2-2 (LED 1 Orange / LED 2 Green – Blink four times) to start Automatic Calibration Mode 2.

5-8 Manual Calibration Mode

Manual-calibration of media detection can be used when the printer cannot detect a media gap (or black mark) even after auto-calibration has been executed.

Users can calibrate sensor parameters in detail by using the utility program provided by the manufacturer.

The utility can be obtained from the enclosed CD or downloaded from the Internet via the BIXOLON website www.bixolon.com

Please make sure the printer is connected and execute the utility program. Please the Calibration Setting Manager Button after setting the interface type.

lel		5		
0	SLP-T400II OSLP-T403II	User Setting		
erface Type		Configure Printer Setting		
Serial	○ Parallel		Sensing Value Distribution	STEP 1 : Start
		Configure Print Quality		Sensing Type :
nmunication	Setting	ſ	96: 0000	🖲 G 🔊 🔘 B
'T Port	LPT1:	Calibration Setting Manager	0128: 0000	Labelles ath (mm)
OM Port	COM1:		0100:0000	Label Length : (mm)
aud Rate	115200	Printer Tool	224: 0000	150
ata Bits	8	Send File	○ 320 : 0000	Check Sensing Value
rity	None		0 352 : 0000	
on Rits		Printer Tool	0 384 : 0000 0 416 : 0000	
00 010	1 · · · ·		0000	STEP 2 : Save
	192 . 168 . 100 . 185	Communication Tool		Middle Gap Value :
vrt	9100		544 : 0000	0
			576: 0000	Con Count :
C	Connect Disconnect	FXIT	© 640 : 0000	Gap Count :
L			0672: 0000	7 -
			704: 0000	
		Copyright (C) BIXOLON Co., Ltd. All rights	0000	Save Calibration
			864: 0000	
			0000	Cancol
			© 960 : 0000	cancer
			992: 0000	Cancel Calibration
			0 1024 : 0000	

- 1) Select the sensing type and input the label length by millimeter and click on "Check Sensing Value" tap. Then printer starts to calibrate.
- 2) The scanned values will appear on the Utility.
- 3) Optimal sensing values will appear in black bold letters on the left of the utility screen and select one of the values and click on "Save Calibration"
- 4) If chosen value does not work properly, please try the other values among the black bold letters.
- 5) To go back to the initial value, please click on "Cancel Calibration"

5-9 Cover Closing Mode

- 1. About Cover Closing Mode
 - The printed area may become out of range of paper if the paper is not in the accurate printing position when the cover is opened and closed.
 - The printer is put to Cover Closing Mode instead of Print Standby Mode when the cover is closed in order to prevent this problem, and it waits for user input.
 - The status of LEDS are as follows in this mode.
 - LED 1: Green Blink
 - LED 2: Green Blink
 - The data received during Cover Close Mode are not printed, and they are printed automatically when the printer recovers to the Print Standby Mode.
- 2. How to switch the printer from Cover Close Mode to Print Standby Mode
 - Depress the Pause button to switch to Print Standby Mode without feeding any paper.
 - Depress the Feed button to feed one page to align the paper position and switch to the Print Standby Mode.

5-10 Data Dump Mode

This function can be used to diagnose the communication issues when the printing does not work correctly.

In this mode, the received data are not analyzed and printed, instead they are dumped in hex format without processing.

Turn the printer off and on to recover to the Print Standby Mode.

- 5-10-1 How to start Data Dump Mode
 - 1) Depress the Pause button for two seconds during Print Standby Mode.
 - 2) Both LEDs will change to orange color and buzzer will be produced, and the printer will be put to Stand-Alone Configuration Mode.
 - 3) Depress the Feed button at the third LED sequence in 5-2-2 (LED 1 Green / LED 2 Red 4 times Blink) to enable Data Dump Mode.

5-11 Factory Reset

This function is used to reset the printer settings to factory default settings.

- 5-11-1 How to reset the printer
 - 1) Depress the Pause button for two seconds during Print Standby Mode.
 - 2) Both LEDs will change to orange color and buzzer will be produced, and the printer will be put to Stand-Alone Configuration Mode.
 - Depress the Feed button at the second LED sequence in 5-2-2 (LED 1 Green / LED 2 Orange – 4 times Blink) to reset the printer to factory settings, and Smart Media Detection function will be executed.

5-12 The Peel-Off

As a function that is used to peel-off labels, it is used only with label paper. (After adjusting the peeler switch, power must be turned off and on in order for the operation to be acknowledged.)

- 1) Open the paper cover.
- 2) Open the Ribbon Assembly.
- 3) Open the label peel-off cover and set the peeler switch to the ON position. - Check to see that the LED has turned on.



4) Remove one sheet of the label paper, and insert the paper as shown in the image below. - Prior to removing a label, the peeler switch must be set to the ON position.



5) Adjust the paper guides and close the label peel-off cover.



6) Close the Ribbon Assembly and paper covers.

5-13 Using Fan-Fold Paper

Supplying paper to the printer externally is done as follows.

5-13-1 Printer Preparation

Remove the rear paper supply cover on the back side of the printer with a knife or other cutting instrument.

*** CAUTION**

- Take care not to injure the hands and/or any other part of the body when performing this step.



5-13-2 When Using Pan-Fold Paper

1) Insert the paper at the rear of the printer using the slot and guides.



2) Adjust the holder and guides to the width of the paper.



5-13-3 When using large-capacity paper roll (option) ★ install the paper in the same way as pan-fold paper.



5-14 Auto Cutter

For auto paper cutting, products equipped with auto cutter are available.

In factory setting, the auto cutter is attached.

Auto-Cutter can be controlled by command. And default setting can be changed by Unified Label Utility.

***** The paper installation method is the same as paper with no auto cutter.



6. Cleaning Head

Printing quality might be degraded by dust, foreign substance, adhesive substance, or other pollution materials stuck in the printer head or inside the printer.

When dirty, clean the print head as follows:

*** CAUTION**

- Make sure to turn the printer power off prior to cleaning.
- As the print head gets very hot during printing, if intending to clean the print head, turn the printer power off and wait approximately 2~3 minute before commencement.
- When cleaning the print head, take care not to touch the heated portion of the print head.
 - \rightarrow Printer Head is susceptible to damage from static electricity, etc.
- Take care not to allow the print head to become scratched and/or damaged in any way.

6-1 Cleaning Head

- 1) Open the paper cover and Ribbon Assembly and then use the cleaning pen to clean the head in the direction from the center of the head to the edges.
- 2) After cleaning the head, do not use the printer until the alcohol used for cleaning evaporates completely (1~2 min) and the printer has completely dried.
- * Perform the cleaning process each time the paper roll is replaced to prevent print quality deterioration.



6-2 Cleaning Sensors, Roller or/and Paper Path

- 1) Open the paper cover and ribbon assembly, and remove the paper and ribbon.
- 2) Remove any dust or foreign substance using dry cloth or cotton swab.
- 3) Soak the cloth or cotton swab in alcohol for medical use and use it to remove adhesive foreign substances or other pollution materials.
- 4) After cleaning the parts, do not use the printer until the alcohol evaporates completely (1~2 min) and the printer has completely dried
- Clean the parts when there is a degradation of performance in printing quality or paper detection.



7. Appendix

7-1 Specifications

Item		Description
	Printing Method	Thermal Transfer / Direct Thermal Printing
	Dot Density	SLP-T400II : 203 dpi (8 dot/mm) SLP-T403II : 300 dpi (11.8 dot/mm)
Printer	Printing Width	Max 104 mm
	Printing Speed	SLP-T400II: 177.8 mm/sec (7ips) SLP-T403II: 127 mm/sec (5ips)
	Width	25 ~ 116 mm
Paper	Roll	Max 130mm
	Core	25.4~38.1mm (1~1.5")
	Length / Width	Max 300m / 33 ~ 110mm
Ribbon	Туре	Wax, Wax/Resin, Resin ,Outside type
	Core	0.5" / 1"
A.C.	Input Voltage	AC 100~240V
Adapter	Frequency	50/60 Hz
	Output Voltage	DC 24V
Usage	Tomporaturo	0 ~ 45 ℃ (Operating)
	remperature	-20 ~ 60 ℃ (Storage)
Conditions	Humidity	10 ~ 80 % RH (Operating)
	(except for paper)	10 ~ 90 % RH (Storage)

X Note

- Printing speed can vary depending on the data transmission speed and combination of control commands.
- This equipment is indooruse and all the communication hiring are limited to inside of the building.
- The switch is the disconnecting device. Turn off switch from any hazard.

7-2 Certification

1) EMC & Safety Standards

- Europe: CE EMC,CB-Scheme:IEC60950-1, GS: EN60950-1: 2001
- North America: FCC rules parts 15B

WARNING

Use of an unprotected interface cable with this printer conflicts with EMC standards. Users should only use cables approved by BIXOLON.

2) CE Mark

• EMC Directive 89/336/EEC EN55002:1994+A1:1995+A2:1997 EN55024:1998+A1:2001+A2:2003 EN61000-3-2:2000 EN61000-3-3:1995+A1:2001 EN6100-4-2:1995+A1:1998+A2:2001 EN6100-4-3: 2002+A1:2002 EN6100-4-3:1995+A1:2002 EN6100-4-6:1996+A1:2001 EN6100-4-8:1993+A1:2001 EN6100-4-11:1994+A1:2001

• Low Voltage Directive 73/23/EEC Safety: EN60950-1:2001

3) WEEE (Waste Electrical and Electric Equipment)



This mark shown on the product or its literature indicates that the corresponding item should not be discarded at the end of its working life with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate marked items from other types of waste and recycle them responsibly to promote the

sustained reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office for details of where and how they can conduct environmentally safe recycling of such items. Commercial users should contact their suppliers and check the terms and conditions of purchase contracts. This product should not be combined with other commercial waste for disposal.

7-3 Label Types

• PET